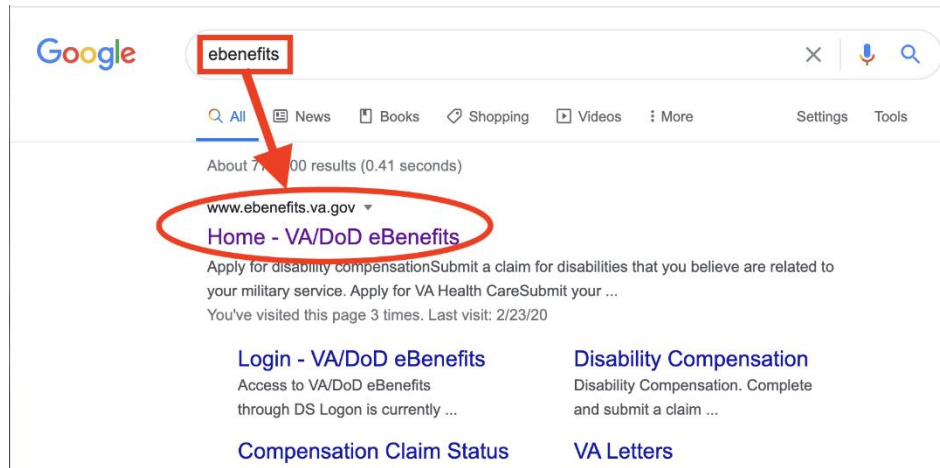


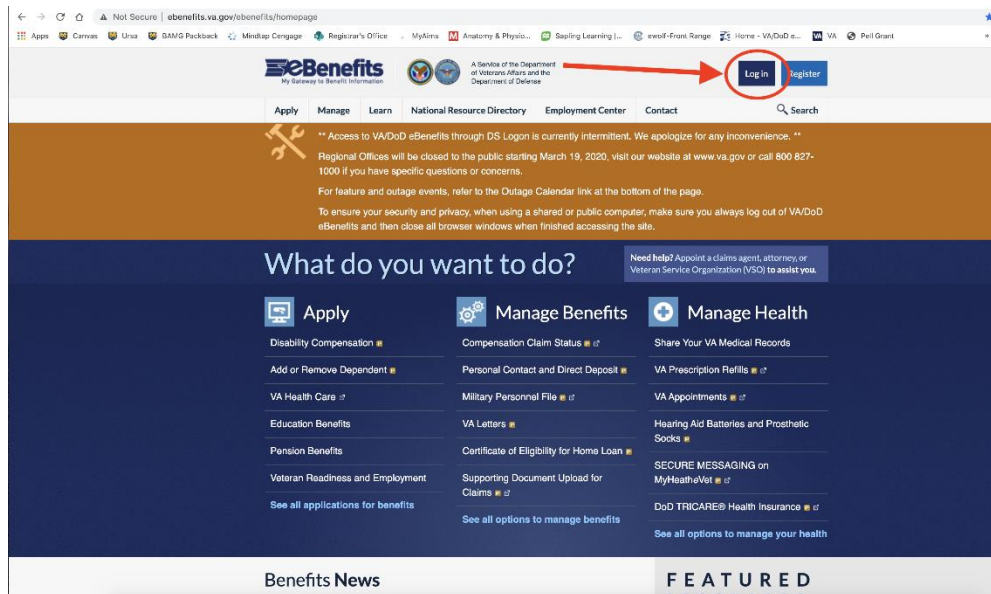
Guide to eBenefits for Common Student Questions

(Skip to Step 7 for a COE)

1. When searching "ebenefits" in your web browser, click on the www.ebenefits.va.gov Home option or type in the direct URL.



2. After reaching the home page, click on "Log in" in the top right corner.



3. After reading the statement of consent, click the agreement box, and fill in your DS login Username and Password then click “Login”.

The screenshot shows a web browser window with the URL `int/authenticate.do?execution=e1s1`. The browser's address bar and tabs are visible at the top. A grey consent box is centered on the page, containing text about unauthorized access and a statement of consent. A red circle highlights a checkbox in the consent box, with a red arrow pointing down to the 'DS Logon' section below. The 'DS Logon' section is also highlighted with a red rectangle. It contains two input fields: 'DS Logon Username' and 'DS Logon Password'. Below these fields are links for 'Forgot Username?' and 'Forgot Password?', and a 'Login' button. To the left of the login section, there are four buttons: 'Need An Account?', 'Activate My Account', 'Upgrade To Premium Account', and 'Change My Account'.

4. After logging in, you will have to select your security image that you have setup when creating your account. After selecting your image click “continue”.

The screenshot shows the 'Security Image' selection page. At the top, there is a header with the 'eBenefits' logo and the text 'My Gateway to Benefit Information'. To the right of the header, there is a link to 'Frequently Asked Questions'. The main content area is titled 'Security Image' and contains the instruction 'Select your security image below'. Below this instruction is a grid of 25 small images, each with a radio button next to it. The images include various scenes: a sailboat, a red flower, a boat, a landscape, a person, a cup of coffee, a tiger, a cat, and others. A red arrow points from the bottom left towards the 'Continue' button, which is highlighted with a red circle. The 'Continue' button is located at the bottom right of the page, next to a 'Cancel' button.

If you need proof of your payment history, continue with steps 5 and 6.

If you need a copy of your Certificate of Eligibility (COE), skip to step 7.

5. If you don't come to the Welcome Personal page, click on "Dashboard" on the top right of the website. Otherwise, click on "Dashboard" on the bottom left of the website list.

The screenshot shows the VA eBenefits website interface. At the top, there is a navigation bar with links to various services and a search bar. Below this is a banner with important notices regarding access to the site and regional office closures. The main content area is titled "Welcome, Jacob" and features a sidebar on the left with a list of navigation options. A red arrow points from the "Payment History" link in the sidebar to the "Welcome, Jacob" heading. The main content area includes a "Message Center" section, a "Personal Information" section with a profile card for Jacob Last, and a "Things you can view here:" section with links to various services. On the right, there are "Popular Items:" including "Your VA Letters" and "Your VA / DoD Personal Information".

Navigation Bar: Mindtap Cengage, Registrar's Office, MyAims, Anatomy & Physio..., Sapling Learning |..., ewolf-Front Range, Home - VA/DoD e..., VA

Banner: eBenefits My Gateway to Benefit Information. A Service of the Department of Veterans Affairs and the Department of Defense. Dashboard

Navigation Bar: Apply, Manage, Learn, National Resource Directory, Employment Center, Contact, Search

Notice: ** Access to VA/DoD eBenefits through DS Logon is currently intermittent. We apologize for any inconvenience. **
Regional Offices will be closed to the public starting March 19, 2020, visit our website at www.va.gov or call 800 827-1000 if you have specific questions or concerns.
For feature and outage events, refer to the Outage Calendar link at the bottom of the page.
To ensure your security and privacy, when using a shared or public computer, make sure you always log out of VA/DoD eBenefits and then close all browser windows when finished accessing the site.

Welcome, Jacob

Dashboard

My Profile
Personal Information
Representative
Disabilities
Dependents
My Documents

My Claims & Appeals
Work in Process
Historical Claims
Historical Appeals

My Benefits & Payments
Benefits
Payment History

Message Center

Personal Information: ?
Jacob Last
jacobmlast@email.com
Edit Profile

Things you can view here:
Representative
Disabilities
Dependents
Work in Process
Historical Claims

Popular Items:
Your VA Letters
Download VA letters, including Civil Service Preferences, Commissary and Exchange Privileges, Service Benefit Verification and Proof of Service Card.
Letter Generator
Your VA / DoD Personal Information
VA uses your personal information to contact you or send payment for your benefits.
Update your Direct Deposit and contact information (Compensation & Pension or

6. On this page you will find your payment statement of all payments to your account through the VA.

note: you can filter the time frame displayed by selection above the statement.

GREEN: VA related work payments (for those utilizing VA work study – not FAFSA work study)

BLUE: Payment of disability compensation.

RED: Monthly BAH received

note: “Type” to the left of the amount will not always be descriptive to the payment info.

Ex: both GREEN and RED are both Type: “Post-9/11 GI Bill”.

Dashboard

My Profile

Personal Information

Representative

Disabilities

Dependents

My Documents

My Claims & Appeals

Work in Process

Historical Claims

Historical Appeals

My Benefits & Payments

Benefits

Payment History

Messages

Account Activity

Payment History

Print This Page

Payments

Display: 1 Year Filter

Date	Amount	Type	Method
		Post-9/11 GI Bill	Direct Deposit
		Compensation & Pension - Recurring	Direct Deposit
08/26/2020	\$406.00	Post-9/11 GI Bill	Direct Deposit
08/12/2020	\$541.67	Post-9/11 GI Bill	Direct Deposit
07/30/2020	\$435.69	Compensation & Pension - Recurring	Direct Deposit
06/30/2020	\$435.69	Compensation & Pension - Recurring	Direct Deposit
		Post-9/11 GI Bill	Direct Deposit
		Post-9/11 GI Bill	Direct Deposit
		Post-9/11 GI Bill	Direct Deposit
		Post-9/11 GI Bill	Direct Deposit
		Post-9/11 GI Bill	Direct Deposit
		Compensation & Pension - Recurring	Direct Deposit
04/30/2020	\$1,722.00	Post-9/11 GI Bill	Direct Deposit
		Compensation & Pension - Recurring	Direct Deposit
03/31/2020	\$1,722.00	Post-9/11 GI Bill	Direct Deposit
		Compensation & Pension - Recurring	Direct Deposit
		Post-9/11 GI Bill	Direct Deposit
		Post-9/11 GI Bill	Direct Deposit

7. To check your Educational Benefits type and time amount used/remaining, click on “Benefits” on the bottom left of the website list. Afterward, click on the “Education” box.

The screenshot shows the eBenefits website interface. At the top, there's a navigation bar with links like 'IAMG Packback', 'Mindtap Cengage', 'Registrar's Office', 'MyAims', 'Anatomy & Physio...', 'Sapling Learning', 'ewolf-Front Range', and 'Home - VA/DoD e...'. Below this is a banner for 'eBenefits My Gateway to Benefit Information' with logos for the Department of Veterans Affairs and the Department of Defense. A 'Dashboard' button is visible. A large orange banner contains a message about intermittent access to VA/DoD eBenefits through DS Logon and provides contact information for regional offices. The main content area is titled 'Additional Benefits' and includes a sidebar with links like 'My Profile', 'My Claims & Appeals', and 'My Benefits & Payments'. The 'Benefits' link under 'My Benefits & Payments' is circled in red. The main content area shows a list of benefits: 'Veteran Readiness and Employment' and 'Education'. The 'Education' link is highlighted with a red box. A red arrow points from the 'Education' box to the 'Benefits' link in the sidebar.

8. This page will show you your **Education Benefits** type and how much of your benefits you have **used** and what you have **remaining**.

The screenshot shows the eBenefits website interface. The left sidebar has 'Benefits' circled in red. The main content area shows the 'Education' benefit type. A red box highlights the 'Education' link. Below it, a green box highlights the 'Post-9/11 GI Bill (Ch 33)' link. Below this, a blue box highlights the 'Delimiting Date', 'Used Entitlement', and 'Remaining Entitlement' information. A 'View Details' button is also visible.

Below is the status of your benefit:	
Delimiting Date:	
Used Entitlement:	18 months and 19 days
Remaining Entitlement:	17 months and 11 days

For a copy of your Certificate of Eligibility (COE) to share with va.sco@unco.edu, click on the **View Details** button for the next step.

9. Print the page that appears to **PDF** from your web browser. It should look something like what is shown below, but with your information. Send the saved PDF as an attachment to va.sco@unco.edu if you are using or have used VA educational benefits at UNC.

Education Enrollment Status

[Return to Additional Benefits](#)

The information shown on this page is the same information contained in your Certificate of Eligibility (COE) letter. In lieu of a COE letter, you can print a copy of this screen for benefit and eligibility verification.

Entitlement Information

Personal Info		Enrollment Dates		Entitlement Duration	
Name	Jacob [REDACTED]	Post-9/11 GI Bill Eligibility Date	05/28/2013 (Benefits cannot be paid prior to this date)	Original	36 months and 0 days
Date of Birth	[REDACTED]	Delimiting Date	(Benefits cannot be paid after this date)	Used	18 months and 19 days
VA File Number	xxx-xx-[REDACTED]	Benefit Level	100%	Remaining	17 months and 11 days
Regional Processing Office	Buffalo, NY				

Enrollment History

This feature is not available if you are currently taking flight training, on-the-job training, apprenticeship training, or correspondence training.

Enrollment Period: 08/20/2018 - 12/07/2018
UNIVERSITY OF NORTHERN COLORADO