

Subject: **Update on Chapter 33 Tuition and Fee Submission to VA**

Date: February 5, 2021

Dear Student,

You're receiving this email from me right now because you indicated that you are using the Post 9/11 VA Education Benefits. This won't apply to everyone using VA benefits, but it does apply to you.

You may have received a recent email from the Bursar's office like the following:



Dear Student,

A new monthly billing statement has been issued for your student account and is now available for viewing. The statement details are listed below.

To access your billing statement, please visit the website listed below. Once logged in, you can conveniently pay your bill, schedule a payment for a future date or choose to have future bills paid automatically.

Website: <http://ursa.unco.edu/>

Thank you.

The UNC Accounts Receivable Office

Please don't reply to this automated e-mail notification, which is unable to receive replies.

----- STATEMENT DETAILS -----

### **Why have tuition and fees not been submitted by UNC to the VA yet?**

SCOs wait until after the drop deadline to calculate applicable tuition and fees. However, with the recent online course fee reversals, many students' tuition and fees amounts for the VA have had to be recalculated.

After we submit these calculations to the VA, you will receive notification from our OnBase system and from the VA.

VA payments to the school are not immediate. At that point, you will be in VA's queue, and only they would be able to tell you for sure if/when they will pay. It usually happens later in the semester, but you will not be charged a late fee on the funds the VA pays.

### **What should you do?**

1. Make sure you submitted your VCR for this semester and received a receipt email: (This email will go to whatever email address you gave us on the VCR, so it might be sent to your personal email.)

**Veteran's Certification Request Submitted Successfully**



To: You [redacted]@bears.unco.edu

2. Received a confirmation that your approved credits were certified to the VA: (This email will only be sent to your Bearmail.)

**Veteran's Certification Request Approved and Hours Sent to the VA –**



To: You [redacted]@bears.unco.edu

3. Make sure to contact the Kathi Bland in the Bursar's office if you have dining charges, room contracts through UNC, parking passes, library late fees, or any other fee that wouldn't normally be required of all students. Those would need to be covered by other funds because we cannot include them on the amount we send to the VA. Kathi Bland's direct number is 970-351-1198.

Once you receive the confirmation that your tuition and fees for your certified credits was submitted to the VA, you are in VA's queue. (This email will only be sent to your Bearmail.)

**Tuition and Fee Amounts Sent to the VA –**



To: You [redacted]@bears.unco.edu

**How do you get an update on what/when the VA will pay UNC?**

If you would like an update of when VA will pay or how much (if you are less than 100% covered), it's best to call them at **1-888-442-4551**. If you would like your CertID number for this semester's classes, tuition, and fees, please reach out to us after receiving the "Tuition and Fee Amounts Sent to the VA" email. Your CertID number acts like a claim number and is attached to our specific submissions on your account, so it's helpful to have when calling the VA about your education benefits.

I hope this helps answer questions you may have had. Please let me know how else I can help.

Thanks,

*Katherine Sykes, MAT*  
**Primary School Certifying Official**  
Bear Central Operations

Preferred: Katherine, she, her, hers

Make an appointment to speak with an SCO: [Book an Appointment](#)

School Certifying Officials (SCOs) do not determine eligibility for benefits; School Certifying Officials only report certifiable enrollment information to the VA. Please see your Certificate of Eligibility (COE) for benefits information, or you can check your remaining benefits online at [eBenefits](#).

*Due to the COVID-19 pandemic, some offices are still operating remotely. Currently, Bear Central is open. Updates to the university's response to this situation are posted at: [unco.edu/coronavirus](https://unco.edu/coronavirus).*



[Ready, Set, Register!](#)

**University of Northern Colorado**

Campus Commons | Campus Box 50 | Greeley, CO 80639

O: 970-351-4862, option #2, then option #5

F: 970-351-1870 | [VA.SCO@unco.edu](mailto:VA.SCO@unco.edu)

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