



**Steering Committee for the Oversight of  
HLC and Legislative Academic Compliance**

**MINUTES**

**April 26, 2018**

- ✚ **Members Present:** Ann Bentz, Olga Baron, Kim Black, Linda Black, Charlie Couch, Lisa Grimes, Larry Loften, Nancy Rubin, Marty Somero, Gardiner Tucker, Rachel Walton.  
**Members Absent:** Cindy Wesley.
  
- ✚ **Approval of Agenda/Minutes from March 22, 2018**  
The Committee unanimously approved the March 22, 2018 minutes.
- ✚ **Chair's Report**
  - Chair Bentz introduced/welcomed Lisa Grimes, State Authorization and Compliance Administrator.
- ✚ **State Authorization Update – Lisa Grimes**
  - SARA (State Authorization Reciprocity Agreement)
    - Assure that UNC meets requirements to offer educational activities in other states
    - Reporting, logistics, permissions
    - Data collection- Registrar's Office and IT
    - Notification requirements for professional licensure programs (UNC website information, program website information, individual notification)
    - HLC requirements
    - Transparency, documents of what steps are being implemented
    - [WCET](#) (WICHE Cooperative for Educational Technologies) membership-local contact.
    - [SAN](#) (State Authorization Network)
- ✚ **GDPR (General Data Protection Regulation)**
  - Ann Bentz met with Dan Satriana to discuss the GDPR language and how the regulation affects higher education in the U.S./UNC.
    - Data protection regulations for people residing within the European Union.
    - Effective May 25, 2018.
    - [Countries in the EU and EEA](#)
    - GDPR mandates the data subject's consent as a precondition for processing activities.
    - UNC monitoring – assistance from IT
    - Athletic compliance
    - Webinar information and software programs available to help with tracking/compliance (Olga will forward)
    - AACRAO information about GDPR (Nancy will forward)
    - Tracking, identifying, timelines
    - Three issues for UNC to address:
      - Study abroad programs in any of the EU countries. Any UNC student, protected under the GDPR (international UNC student from one of the EU countries) who participates in

a study abroad program that goes to one of the EU countries, would fall within the new GDPR guidelines.

- Distance education programs to EU residents who are physically located in one of the member states.
- Recruitment and admissions processing of EU residents. Data collected from/about the prospective students, while they are located in the EU country, is subject to compliance with GDPR.

#### ✚ **DSS Compliance – Technology in Courses (continued review of information)**

- Ann has corresponded with IT (Bret Naber) to identify the process/plan for UNC assurance of accessibility. Naber will develop a resource/policy page, looking at UNC compliance requirements/needs.
- Per 03/22/18 Compliance minutes: “Next Steps for the Academic Compliance Committee – accessibility compliance, legislative language, faculty/staff education, communication to campus. Review OCR investigation into CU Boulder.”
  - <https://www.colorado.edu/accessibility/2015/05/27/digital-accessibility-initiative-update-department-justice-inquiry-closed>
  - <https://www.colorado.edu/accessibility/policy-and-standards>
  - <https://www.colorado.edu/accessibility/resources>
- 3/26/2018 ACE and four other higher education groups issued a statement March 23 urging Congress to approve legislation that would provide print-disabled students better access to printed materials. The bill would ratify and implement the Marrakesh Treaty to Facilitate Access to Published Works for Persons Who Are Blind, Visually Impaired, or Otherwise Print Disabled, which has been ratified by 35 other countries and entered into force on Sept. 30, 2016
  - [Higher Education Groups Urge Congress to Pass Bill to Ease Access to Print Materials for the Visually Impaired](#)
  - [Marrakesh Treaty](#)
    - [Transmission to US Senate for consent to ratify 2016](#)
    - [Marrakesh Treaty Implementation Act](#)

#### ✚ **Student Complaints – Gardiner Tucker**

- Committee met on April 11<sup>th</sup> –working on a report of discussions/decisions
  - Definition of “Student Complaint”, types of complaints
  - Policy provisions – informal resolution
  - Reporting portals on DOS site
  - Complaint form
  - Complaint review process, resolution process. Who distributes the complaints/determines where the complaint is forwarded.
  - Resources: Website design, complaint administration
  - Ombudsman- UNC had one previously. Do we need one again?
  - Graduate student complaints
  - HLC requirements

✚ **Next Meeting May 24, 2018 (10:30 a.m.-12:00 p.m.) Carter Hall 4<sup>th</sup> Floor Board Room.**