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Main Stories

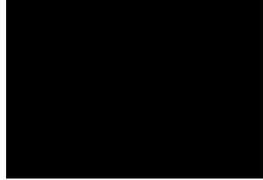
- Libraries Celebrates 125th Anniversary
- Instructional Services Receives National Recognition
- Library Service Streamlined
- Michener Library Makeover
- Mass Digitization Project
- Game Night
- Any Book, Any Article
- New Technology at Skinner

Sidebar

- Welcome Video
- Banned Books Read-In

Welcome Video

To greet distance and online students to the University Libraries, members of the Library Research Services department produced a friendly and welcoming video.



Banned Books Read-In

Mark Anderson, Reference Librarian and Associate Professor of University Libraries, reads a selection from a banned book at the October read-in celebrating Banned Books Week.



University Libraries Celebrates 125th Anniversary of UNC

2014 marks the 125th anniversary of the University of Northern Colorado. The Colorado Normal School, the institution that would grow into UNC, was created when Governor Job Cooper signed and approved Senate Bill 104 on April 1, 1889. Work began almost immediately in Greeley to fulfill the bill's requirements to raise \$15,000 and to locate a suitable home for the school. By June 1890, the cornerstone for the first building was laid, the first president was selected, and a teaching faculty of four were ready to begin the first academic year in October. The Normal School would continue to transform throughout the years, becoming the Colorado State Teachers College in 1911, then the Colorado State College of Education in 1935, the Colorado State College in 1957, and finally the University of Northern Colorado in 1970.



Images from the 125th anniversary exhibit on display in the Mari Michener gallery October 2 - November 4, 2014.

To honor this important milestone for the University, the Archival Services Department prepared an exhibit documenting the growth and development of the institution. The exhibit in the Mari Michener Gallery showcased a variety of documents, images, and artifacts from archival collections that highlight the institution's history. The exhibit focused on five major areas: origins and early years; faculty, staff, and administration; academics; student life; and athletics. Some highlights include President Zachariah Snyder's mortarboard, photographs of the original graduating class, the machine used to regulate the bells in Gunter Hall, a hand-painted plate showing the completed Cranford Hall, and an autographed baseball from the 1968 Rocky Mountain Conference Championship.

In addition to the show in the gallery, a [website](#) was prepared to provide additional content, including links to digitized yearbooks, the student film *Bear's News* from 1959, and the 1970 short documentary *Colorado's Newest University*.

Instructional Services
Department Receives National
Recognition for Exemplary
Teaching

The Instructional Services Department of University Libraries has been recognized by the Association of College and Research Libraries (ACRL) as one of five university library programs in the country that illustrates best practices in pedagogy. The exemplary teaching program has been described as follows:

University of Northern Colorado's Instructional Services librarians are committed to "engaging students with diverse, experiential activities that reinforce critical thinking, recursive learning, and critical and creative problem solving" through their first-year Core Library Instruction Program (CLIP). For example, Summon Bingo and the Summon Puzzle teach the use of the library's discovery tool with gaming and kinesthetic activities; these activities are easily scalable for class size and available technologies. The Instructional Services Department also offers for-credit classes that include, for example, a creative writing assignment with citation requirements that has produced enthusiastic student responses, and Citation Relay, a team-based competitive framework that teaches original citation writing.

The recognition is part of ACRL's Information Literacy Best Practices initiative, which recognizes exemplary programs in a variety of categories using a competitive process that compares applications from information literacy programs against nine criteria. More details about the recognition can be found on [ACRL's website](#).

Library Service Streamlined

Over the summer of 2014, University Libraries staff streamlined service for students and faculty. Now patrons walking into Michener Library are directed to a single point of service, the Information and Services desk, where they can ask for any and all help. Staff assess the queries and either immediately answer patron questions and provide needed services, or refer the patron to the correct person or department within the University Libraries.

But wait, there's more! In addition to this main service point, there are three strategically located smaller service points. At these high-profile stations, patrons receive basic library and campus directions and help finding specific books or articles. At service desks near computers on the first and second floors, patrons also find help with printing and basic computing functions and receive assistance physically locating items. Student workers at the University Libraries are now easily identifiable by an "Ask Me" badge worn while on duty.

Reference librarians answer student questions and work with students undertaking library research projects, but the model of the single reference services point is gone as the needs of students have changed. Librarians from the newly renamed Library Research Services Department provide reference assistance from their offices. Librarians meet and work with students and faculty via email, texting, instant messaging, and phone, as well as face-to-face.

Patrons are encouraged to share their thoughts on this new service model. Comment/suggestion cards at the service points on 1st and 2nd floors provide an opportunity for patrons to give feedback so that University Libraries can continue its commitment to providing the best possible service for today's patrons.

Michener Library Makeover

While many resources of the University Libraries can be accessed virtually from off-campus, the Michener and Skinner Library buildings continue to be campus hubs for a wide scope of scholarly activities, ranging from solitary study to group collaboration. Arrangement of computer workstations and furnishings plays a critical role in creating an inviting and comfortable space for students.

In the first year of a three-year refurbishment project at Michener Library, designer Mary Gulash worked with library personnel and students to plan the library's interior makeover. The project was also informed by student feedback from LibQual surveys, University Libraries Assessment Committee projects, and the "Furniture Sweep" survey, which determined

students' furniture type and location preferences and top library-based activities. In response, more quiet study spaces were created, larger study tables were reconfigured into a reading room, smaller study tables were clustered to create more social spaces, and soft seating was reupholstered and rearranged.

The repair, reuse, and rearrangement of existing furniture is key to ensuring the sustainability of the project. A local company reupholstered two-thirds of the lounge chairs. These chairs are indigenous to Michener Library, having been designed by the renowned furniture designer Milo Baughman. Their sturdy silver frames were retained and the fabric replaced with earth-toned solids and patterns. Several vintage 1938 wooden study tables were refinished using another local company. New pieces have been added sparingly and thoughtfully. The prominently located service point desks and chairs sport wheels and are easily moved if and when needs change and the computing commons stations have been rearranged, changed from a linear configuration into a series of pods. Please visit Michener Library soon to view the rearranged and refurbished interior.



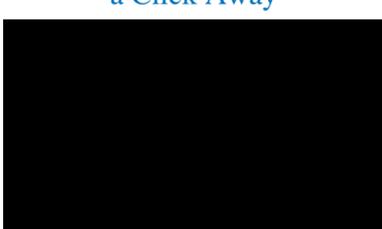
Re-upholstered chairs and a new curvilinear modular divan exemplify improvements made as part of a three-year refurbishment project at Michener Library.

University Libraries
Completes Mass Digitization
Project

In the spring and summer of 2014, University Libraries embarked on a partnership to digitize its entire collection of university yearbooks, bulletins, and course catalogs. The original materials, housed in the Archival Services Department, date from the institution's beginnings in 1889 as a state teacher's college and provide a comprehensive overview of academic and student life. Digitization services were provided by Digital Divide Data (DDD), a New York-based NGO with offices in Laos, Cambodia, and Kenya. DDD's unique model of "impact sourcing" provides access to professional and educational opportunities for its workers in developing countries. This project involved the conversion of approximately 55,000 pages, was completed in less than two months. Full-text-searchable digital versions of the materials are now available in the Libraries' digital repository, [Digital UNC](#).

Game Night

On August 24, the Libraries hosted 150 new and current students for the second annual "Game Night @ Michener." Attendees played board games and video games, ate pizza, and solved a zombie-themed mystery for a chance to win prizes.

Any Book, Any Article -- Just
a Click Away

Jobs. Kids. Bills. Classes. UNC students are busy. The University Libraries is here to help students make the most of their time and help them gather research more efficiently. University Libraries offers students and faculty immediate access to millions of full text journal articles and book chapters.

Immediate access means that with just a click any student can download a needed article or read an online book. But what about all the books and articles to which University Libraries does not provide immediate access? Through ILLiad, an interlibrary loan platform, University Libraries staff will search, locate, and deliver any book a student needs for easy pickup at the circulation desks of the James A. Michener Library or the Howard M. Skinner Library. As for journal articles, if an article is only in print, Libraries staff will scan the article and send an email alerting the student that the article is available for download. If the article a student needs is not available through the University Libraries either in print or electronically, staff will locate the article at another library and then offer the student electronic access to it. The staff of University Libraries is working hard to see that students and faculty have the materials they need to be successful in their academic lives.

New Technology at the Skinner Music Library

The Skinner Music Library is pleased to announce the arrival of three new Macintosh computers. Previously the Music Library had been a PC-only environment, but music students often have the greatest demand for music-related software at precisely the same times that the Frasier labs are booked for classroom instruction. The Macs offer all of the software and connectivity available on our PCs.

Skinner also added Nexos Music Library and Jazz to its streamed audio resources. These products offer access to not only the entire Nexos catalog, but to significant portions of the catalogs of other major labels as well - in all, increasing student access to approximately 1.2 million extra tracks of music.

Finally, Skinner is now in a position to stream its own audio reserves. They've begun with a successful pilot - the graduate-level Baroque Music seminar - and plan to expand the service to other courses over the coming semesters.

COMMENTS, CONCERNS, AND
COMPLIMENTS

Contact the Libraries' Administration via email, telephone, or postal mail with your ideas for *Library Letters*.

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