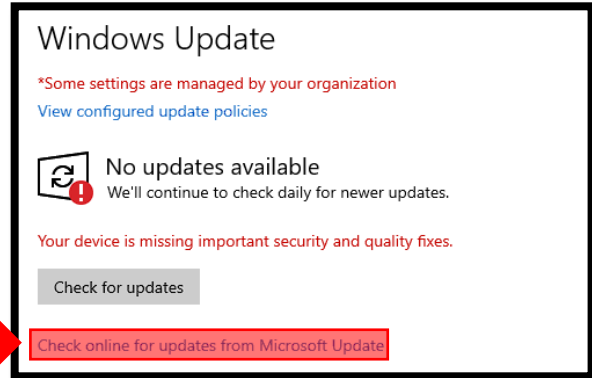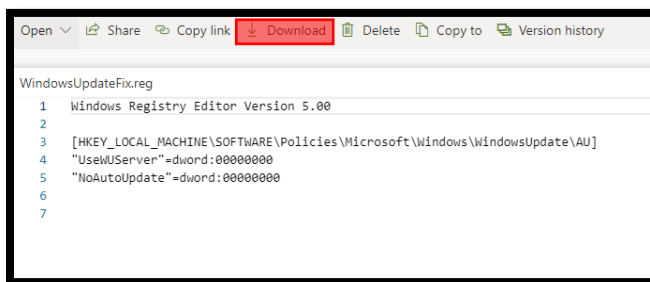# Windows Updates

Quick Launch – Update:

1. Go to Start Menu (bottom left corner)
2. Click Gear Icon
3. Click UPDATE & SECURITY
   You can also type "Windows Update" in the Start Menu and select "Check for Updates."
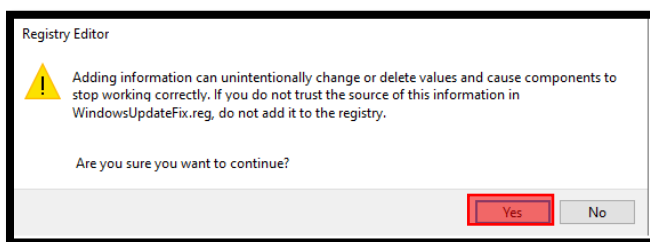4. Click "Check online for updates from Microsoft Update"

Extended Directions:

- Some users may not have the option to "Check online for updates from Microsoft Update."
- Or, users may have the option to check online, but updates appear to stall at 0% of download.

5. If this is the case, please open the **WindowsFix.reg file**.
6. You will need to download the file and save to your desktop.

7. Then, open/run the update.
8. After accepting the UAC prompt, you will receive an additional prompt that looks like the following

9. Please select YES to import these registry modifications.
10. You may need to restart your computer.
11. After the WindowsFix has been downloaded and installed, go back to steps 1-3.
12. This time, "Check for Updates."
    *You will **not** need to "Check online for updates from Microsoft Update."*

Note:

*Users must be an administrator on the machine in order to download and run the **WindowsFix**. They will be prompted with a UAC prompt to accept running with administrative permissions, if they are asked to enter credentials on this prompt the user is not an administrator on their machine. Users will need to contact the TSC for additional support.*