



# Microsoft Multi-factor Authentication



## Why?

To protect the university  
To protect employees  
To protect students

From damage related to  
account compromises

By requiring an  
additional layer of  
authentication known  
as **multi-factor  
authentication.**



## Who?

The policy applies to all  
faculty and staff as well as  
any third party or  
contractor that is issued a  
university credential.

This is in support of  
University Regulation  
**Article 9 Part 1:  
Information Technology  
Security Plan.**

# Account Set up

# 1

## Password Setup

Begin by checking your online password reset options.

**\*\* Password Reset Set up \*\***  
**Click Here**

# 2

## Verify your authentication contacts.

don't lose access to your account!

To make sure you can reset your password, we need to collect some info so we can verify who you are. We won't use this to spam you - just to keep your account more secure. You'll need to set up at least 1 of the options below.

✔ Office phone is set to  This information is managed by your administrator.

✔ Authentication Phone is set to +1  Change

✔ Authentication Email is set to  Change

❗ Security Questions are not configured. [Set them up now](#)

looks good

You **cannot** use your @unco.edu email as an backup or authentication email.

**Go to**

<https://aka.ms/MFASetup>

3

## Additional security verification

When you sign in with your password, you are also required to respond from a registered device. This makes it harder for a hacker to sign in with just a stolen password.  
[View video to know how to secure your account](#)

what's your preferred option?

We'll use this verification option by default.

1 Text code to my authentication p

what's your preferred option?

We'll use this verification option by default.

Text code to my authentication p

Call my authentication phone

Text code to my authentication phone

Call my office phone

Notify me through app

Use verification code from app or token

how would you like to respond?

Set up one or more of these options. [Learn more](#)

|                                     |                                |                               |           |
|-------------------------------------|--------------------------------|-------------------------------|-----------|
| <input checked="" type="checkbox"/> | Authentication phone           | United States (+1)            |           |
| <input checked="" type="checkbox"/> | Office phone                   | Select your country or region | Extension |
| <input checked="" type="checkbox"/> | Alternate authentication phone | United States (+1)            |           |
| <input checked="" type="checkbox"/> | Authenticator app or Token     |                               |           |

3 Set up Authenticator app

restore multi-factor authentication on previously trusted devices

Restore

4 Save

cancel

### Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for Windows Phone, Android or iOS.
2. In the app, add an account and choose "Work or school account".
3. Scan the image below.



Configure app without notifications

If you are unable to scan the image, enter the following information in your app.

Code: 121 058 061

Url: <https://bn1napad01.na.phonefactor.net/pad/115883026>

If the app displays a six-digit code, choose "Next".

Next

cancel



## Note

The purpose of MMFA is protect your account by verifying your information **BEFORE** you login to UNC accounts; therefore you cannot use UNC accounts as additional security verification.

### 1. We'll use this verification option by default.

First, you will need to choose which verification method you would prefer to receive notifications. You may choose between text codes, a phone call, or notification through the app.

### 2. How would you like to respond?

Then, you will need to check the box (or boxes) of your preferred contact method. This should correspond to step one.

- You can chose to receive authentication via cell phone - please include your cell number.
- You can also choose a backup number (in case you don't have access to your cell phone).
- OR, you can choose to use the app to receive authentication notifications.
- Please do **NOT** choose to receive a call to your office phone. Authentication will only happen when you are off campus, so an authentication call to your office phone line may not reach you.

### 3. Setup Authenticator app

If you choose to use the authenticator app as a means of verification, you will need to set up the app on your phone or tablet. The authenticator set up will give you a QR code. Use your phone's camera to scan the code.

### 4. Save

Save your settings to make them effective. You can also "restore" your preferences to reset your settings.



# 4

## Verification Code

When you attempt to access UNC websites from an off campus location, you will receive an authentication prompt. If you have completed your verification setting, you will receive a code in the manner you've specified. After entering your code, you will be allowed to access your accounts as usual.



The screenshot shows a verification code prompt from the University of Northern Colorado. At the top left is the university's logo and name. Below it is a text input field containing "@unco.edu". The main heading is "Enter code". There is a checkbox with a speech bubble icon and the text "We texted your phone +X XXXXXXXX Please enter the code to sign in." Below this is a text input field labeled "Code". Another checkbox is labeled "Don't ask again for 60 days". Below that is the text "Having trouble? [Sign in another way](#)". At the bottom left is a link for "More information". At the bottom right is a blue button labeled "Verify". At the very bottom, there is a disclaimer: "By using this system you agree to the terms at: [http://www.unco.edu/trustees/pdf/University\\_Regulations.pdf](http://www.unco.edu/trustees/pdf/University_Regulations.pdf)".