Multi-factor Authentication (MMFA)

November 4,

MMFA for All UNC First.Last Accounts @unco.edu

You are receiving this email because your first.last@unco.edu account will be migrated to Microsoft's multi-factor authentication on Monday, November 18th, 2019. Please read through all the details about this migration below:

The ITC (Information Technology Committee) has approved rolling out multi-factor authentication to all <code>first.last@unco.edu</code> accounts. The migration process will start in mid-November and complete by the end of March 2020. Users will be migrated in groups, alphabetically, by last name. If you are receiving this email, you are in the first group - user accounts with a last name that starts with the letter "A". Group 1 will take place on Monday, November 18th.

Once enrolled, accounts will be required to provide an alternate form of validation when authenticating from off campus. Alternate authentications include a code sent as a text message to a cell phone, approval via the mobile application or a phone call. Users will NOT be prompted for multi-factor authentication when logging in from on campus. Additionally, users can "trust" their devices which will allow users to receive a prompt every 60 days for additional validation.

To help this migration go as smoothly as possible for your account, please make sure you complete the following steps **PRIOR** to your migration date of November 18th.

Password Set up:

- Please confirm your password reset questions have been fully set up. If they have not been set up for your account, please do so on the <u>UNC Password Reset Options page</u>.
- Verify that your authentication contact options have also been set up.

Multi-factor Settings:

Set up your security verification options on the <u>UNC MMFA</u>
 <u>Options page</u>.

IM&T will provide additional communication to the specific group of users prior to beginning the migration. Additional information can be found on the IM&T website.

Need Help?

Contact the Technical Support Center (TSC)

970-351-HELP (4357)

help@unco.edu

TSC Hours

Weekdays

7 a.m. to 7 p.m.

Weekends

10 a.m. to 7 p.m.

Resources:

- MMFA Quick Guide PDF
- MMFA Quick Tutorial Video (below)



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