Colorado Higher Education Insurance Benefits Alliance Trust

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <a href="https://eoc.anthem.com/eocdps/fi">https://eoc.anthem.com/eocdps/fi</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://eoc.anthem.com/eocdps/fi">www.healthcare.gov/sbc-glossary/</a> or call (800) 542-9402 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$600/single or \$1,200/family for In-Network Providers. \$3,000/single or \$6,000/family for Non-Network Providers.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and <u>Prescription Drugs</u> for In- <u>Network Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$3,750/single or \$7,500/family for In-Network Providers. \$7,500/single or \$15,000/family for Non-Network Providers.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Pre-Authorization Penalties, Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, PPO. See www.anthem.com or call (800) 542-9402 for a list of <u>network</u> <u>providers</u> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.

Do you need a referral	No.	You can see the specialist you choose without a referral.
to see a specialist?		

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

			What You Will Pay		
Common Medical Event	Services You May Need	Designated In- Network Provider In-Network Tier1	In-Network Provider In-Network Tier2	Non-Network Provider Out-of-Network	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$10/visit then 20% coinsurance for non- laboratory and non- x-ray services	20% coinsurance	40% coinsurance	none
	Specialist visit	\$10/visit then 20% coinsurance for non- laboratory and non- x-ray services	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none
	Preventive care/screening/immunization	No charge	No charge	Office: No charge Facility: \$500 copayment	There may be other levels of cost share that are contingent on how services are provided. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab & X-ray – Office 10% <u>coinsurance</u> Lab & X-ray – Hospital 20% <u>coinsurance</u>		Lab – Office 40% <u>coinsurance</u> X-Ray – Office 40% <u>coinsurance</u>	Costs may vary by site of service.
	Imaging (CT/PET scans, MRIs)	Free-standing facility - 10% <u>coinsurance</u> Hospital based – 20% <u>coinsurance</u>		40% <u>coinsurance</u>	Costs may vary by site of service.
If you need drugs to treat your illness or condition	Tier 1 - Typically Generic	\$10 (retail) and \$25 (home delivery); Preventive Drugs \$5 (retail) and \$12.50 (home delivery)		Not covered	Precertification may be required for certain Prescription Drugs. Please note that certain Specialty Drugs are only available from the Specialty
	Tier 2 - Typically Preferred / Brand	20% coinsurance (maximum \$60) retail; 20% coinsurance (maximum \$150) home delivery;		Not covered	Pharmacy and you will not be able to get them at a Retail Pharmacy or

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/fi">https://eoc.anthem.com/eocdps/fi</a>.

		What You Will Pay			
Common Medical Event	Services You May Need	Designated In- Network Provider In-Network Tier1	In-Network Provider In-Network Tier2	Non-Network Provider Out-of-Network	Limitations, Exceptions, & Other Important Information
More information about <b>prescription</b>		Preventive Drugs \$25 (retail) and \$62.50 (home delivery			through the Home Delivery (Mail Order) Pharmacy. *See Prescription
drug coverage is available at <a href="http://www.anthem.com/pharmacyinformation/">http://www.anthem.com/pharmacyinformation/</a>	drug coverage is available at a tentre://www.anthe ant.com/pharmacyin Tier 3 - Typically Non-Preferred / Specialty Drugs 30% coinsurance (maximum \$1.00 preferred   Drugs \$1.00 preventive Drugs \$1.00 prevent		n \$300) home delivery; 50 and \$125 (home	Not covered	Drug Section of your evidence of coverage, available in the footnote below.  Retail copay includes a 30-day supply;
Essential PreventiveRx Plus	Tier 4 - Typically Specialty (Preferred)	20% copay up to \$17 (retail/hon		Not covered	Home delivery copay includes a 90-day supply.
	Tier 5 - Typically <u>Specialty</u> (Non-Preferred)	30% copay up to \$30 (retail/hon	1 1	Not covered	Asthma/Diabetic Medication & Supplies: Members diagnosed with asthma or diabetes may be eligible to have medication & supplies obtained at an in-network pharmacy with a Preventive Tier 1 cost share. Please contact Member Services for additional information.
If you have	Facility fee (e.g., ambulatory surgery center)	Ambulatory Su 10% <u>coir</u> Hospital based facilit	<u>nsurance</u>	40% coinsurance	Costs may vary by site of service.
outpatient surgery	Physician/surgeon fees	Ambulatory Surgery Center –  10% <u>coinsurance</u> Hospital based facility – 20% <u>coinsurance</u>		40% coinsurance	none
IC1	Emergency room care	\$300 copay (r	no deductible)	Covered as In- <u>Network</u>	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	20% <u>coi</u>	<u>nsurance</u>	Covered as In- <u>Network</u>	There may be other levels of cost share that are contingent on how services are provided.
	<u>Urgent care</u>	\$75 copay (n	o deductible)	40% <u>coinsurance</u>	none
If you have a hospital stay	Facility fee (e.g., hospital room)		<u>nsurance</u>	40% coinsurance	30 day limit/calendar year for Inpatient Rehabilitation.
	Physician/surgeon fees	20% <u>coi</u>	<u>nsurance</u>	40% <u>coinsurance</u>	none
If you need mental health,	Outpatient services	20% <u>coi</u>	<u>nsurance</u>	Office Visit	none

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/fi">https://eoc.anthem.com/eocdps/fi</a>.

		What You Will Pay				
Common Medical Event	Services You May Need	Designated In- Network Provider In-Network Tier1	In-Network Provider In-Network Tier2	Non-Network Provider Out-of-Network	Limitations, Exceptions, & Other Important Information	
behavioral health, or substance abuse services				40% <u>coinsurance</u> Other Outpatient 40% <u>coinsurance</u>		
	Inpatient services	20% <u>coi</u>	<u>nsurance</u>	40% coinsurance	none	
IC	Office visits	\$150 copayment/prenatal office visit/delivery from Doctor	20% <u>coinsurance</u>	40% coinsurance	In-Network: 20% coinsurance for all non-lab and non-x-ray services.	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance		40% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	20% coinsurance		40% coinsurance		
	Home health care	No charge		40% coinsurance	100 visits/year for In- <u>Network</u> <u>Providers</u> .	
If you need help recovering or have	Rehabilitation services	\$10 copay per visit		40% coinsurance	Outpatient coverage for physical, occupational and speech therapies is limited to 60 visits combined per calendar year In and Out-of-Network combined. Cardiac Rehabilitation is limited to 36 visits per calendar year In and Out-of-Network combined.	
other special health needs	Habilitation services	\$10 copay per visit		40% coinsurance	Habilitation visits count towards your rehabilitation limit.	
	Skilled nursing care	20% coinsurance		40% coinsurance	60 day limit/year. In and Out-of- Network combined	
	<u>Durable medical</u> <u>equipment</u>	20% <u>coi</u>	<u>nsurance</u>	40% coinsurance	none	
	Hospice services	No c	harge	40% coinsurance	Costs may vary by site of service.	
If your child needs	Children's eye exam		Not covered	Not covered	none	
dental or eye care	Children's glasses		Not covered	Not covered	none	
	Children's dental check-up		Not covered	Not covered	none	

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/fi">https://eoc.anthem.com/eocdps/fi</a>.

#### **Excluded Services & Other Covered Services:**

Services Your <u>Plan</u> Generally Does NOT Cove <u>services</u> .)	er (Check your policy or <u>plan</u> document t	for more information and a list of any other excluded
<ul> <li>Abortion (except in cases of rape, incest, or when the life of the mother is endangered)</li> </ul>	Cosmetic surgery	Dental care (adult)
Private-duty nursing	• Long- term care	<ul> <li>Preauthorization - You may have to pay for all or a portion of any test, equipment, service or procedure that is not preauthorized. To find out which services require Preauthorization and to be sure that Preauthorization has been given, you may contact us.</li> </ul>
Weight loss programs	• Routine eye care (adult)	<ul> <li>Routine foot care unless you have been diagnosed with diabetes.</li> </ul>

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (limits apply)
- Hearing aids (limits apply)

- Bariatric Surgery (limits apply)
- Most coverage provided outside the United States. See <a href="https://www.bcbsglobalcore.com">www.bcbsglobalcore.com</a>
- Chiropractic care (limits apply)
- Infertility treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Division of Insurance, ICARE Section, 1560 Broadway, Suite 850, Denver, Colorado 80202, (303) 894-7490. Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, 700 Broadway, Mail Stop CO0104-0430, Denver, CO 80273

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>

Division of Insurance, ICARE Section, 1560 Broadway, Suite 850, Denver, Colorado 80202, (303) 894-7490

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

<sup>\*</sup> For more information about limitations and exceptions, see <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/fi">https://eoc.anthem.com/eocdps/fi</a>.

Does this plan meet the Minimum Value Standards? Yes  If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.				
To see examples of how this plan might cover costs for a sample medical situation, see the next section.				

<sup>\*</sup> For more information about limitations and exceptions, see  $\underline{plan}$  or policy document at  $\underline{https://eoc.anthem.com/eocdps/fi}$ .

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$600
Specialist copayment	\$150
Hospital (facility) copayment	20%
Other <u>coinsurance</u>	20%

# This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)

Total Example Cost	\$12,840

In this example, Peg would pay:

Specialist visit (anesthesia)

<u> </u>			
Cost Sharing			
<u>Deductibles</u>	\$600		
Copayments	\$225		
<u>Coinsurance</u>	\$2,403		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$3,288		

## Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$600
Specialist copayment	\$10
Hospital (facility) copayment	20%
Other <u>coinsurance</u>	20%

## This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

Total Example Coot	Ψ1,100		
In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$600		
<u>Copayments</u>	\$78		
<u>Coinsurance</u>	\$1,357		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$2,054		

# Mia's Simple Fracture (in-network emergency room visit and follow

■ The plan's overall deductible	\$600
Specialist copayment	\$10
Hospital (facility) copayment	\$300
Other coinsurance	20%

up care)

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

<u>Diagnostic test</u> (x-ray)

\$7,460

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,010	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$600	
Copayments	\$380	
Coinsurance	\$206	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,186	

(TTY/TDD: 711)

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (800) 542-9402

Amharic (አ**ማር**ኛ)፦ ስለዚህ ሰነድ ማንኛውም ጥያቄ ካለዎት በራስዎ ቋንቋ እርዳታ እና ይህን መረጃ በነጻ የማግኘት መብት አለዎት። አስተርጓሚ ለማናገር (800) 542-9402 ይደውሉ።

**Armenian (հայերեն).** Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (800) 542-9402։

Bassa (Băsóò Wùdù): Mì dyi dyi-diè-dè bě bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé mì ké gbo-kpá-kpá kè bỗ kpɔ̃ dé mì bídí-wùdùǔn bó pídyi. Bé mì ké wudu-zììn-nyò dò gbo wùdù kɛ, dá (800) 542-9402.

Bengali (বাংলা): যদি এই নথিপত্রের বিষয়ে আপনার কোনো প্রশ্ন থাকে, তাংলে আপনার ভাষায় বিনামূল্য সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা ব্লার জন্য (৪০০) 542-9402 — তে কল করুন।

Burmese **(မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဇုန် (800) 542-9402 သို့ ခေါ် ဆိုပါ။

Chinese (中文): 如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電 (800) 542-9402。

Dinka (Dinka): Na non thiëëc në ke de ya thorë, ke yin non lon bë yi kuony ku wer alëu bë geer yic yin ne thon du ke cin weu taauë ke piny. Te kor yin ba jam wenë ran ye thok geryic, ke yin col (800) 542-9402.

**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (800) 542-9402.

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Farsi (فارسي): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ .
هزینهای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره   542-9402 (800) تماس بگیرید.
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French (Français): Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (800) 542-9402.

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (800) 542-9402.

**Greek (Ελληνικά)** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (800) 542-9402.

Gujarati (**ગુજરાતી**): જો આ દસ્તાવેજ અંગે આપને કોઈપણ પ્રશ્નો હોય તો, કોઈપણ ખર્ચ વગર આપની ભાષામાં મદદ અને માહિતી મેળવવાનો તમને અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે, કોલ કરો (800) 542-9402.

Haitian Creole (Kreyòl Ayisyen): Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (800) 542-9402.

Hindi (हिंदी): अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। दभाषिये से बात करने के लिए, कॉल करें (800) 542-9402

Hmong (White Hmong): Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau (800) 542-9402.

Igbo (Igbo): O bur u na i nwere ajuju o bula gbasara akwukwo a, i nwere ikike inweta enyemaka na ozi n'asusu gi na akwughi ugwo o bula. Ka gi na okowa okwu kwuo okwu, kpoo (800) 542-9402.

Ilokano (Ilokano): Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti (800) 542-9402.

Indonesian (Bahasa Indonesia): Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi (800) 542-9402.

Italian (Italiano): In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (800) 542-9402

**Japanese (日本語):** この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、(800) 542-9402 にお電話ください。

Khmer (ខ្មែរ)៖ បើអ្នកមានសំណួរផ្សេងទៀតអំពីឯកសារនេះ អ្នកមានសិទ្ធិទទួលជំនួយនិងព័ត៌មានជាភាសារបស់អ្នកដោយឥតគិតថ្លៃ។ ដើម្បីជជែកជាមួយអ្នកបកប្រែ សូមហៅ (800) 542-9402 ។

**Kirundi (Kirundi):** Ugize ikibazo ico arico cose kuri iyi nyandiko, ufise uburenganzira bwo kuronka ubufasha mu rurimi rwawe ata giciro. Kugira uvugishe umusemuzi, akura (800) 542-9402.

Korean (한국어): 본 문서에 대해 어떠한 문의사항이라도 있을 경우, 귀하에게는 귀하가 사용하는 언어로 무료 도움 및 정보를 얻을 권리가 있습니다. 통역사와 이야기하려면 (800) 542-9402 로 문의하십시오.

Lao (ພາສາລາວ): ຖ້າທ່ານມີຄຳຖາມໃດໆກ່ຽວກັບເອກະສານນີ້, ທ່ານມີສິດໄດ້ຮັບຄວາມຊ່ວຍເຫຼືອ ແລະ ຂໍ້ມູນເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ. ເພື່ອໂອ້ລົມກັບລ່າມແປພາສາ, ໃຫ້ໂທຫາ (800) 542-9402.

Navajo (**Diné**): Díí naaltsoos biká'ígíí łahgo bína'ídíłkidgo ná bohónéedzá dóó bee ahóót'i' t'áá ni nizaad k'ehji bee nił hodoonih t'áadoo bááh ílínígóó. Ata' halne'ígíí ła' bich'i' hadeesdzih nínízingo koji' hodíílnih (800) 542-9402.

Nepali (नेपाली): यदि यो कागजातबारे तपाईंसँग केही प्रश्नहरू छन् भने, आफ्नै भाषामा निःशुल्क सहयोग तथा जानकारी प्राप्त गर्न पाउने हक तपाईंसँग छ। दोभाषेसँग कुरा गर्नका लागि, यहाँ कल गर्नुहोस् (800) 542-9402

Oromo (Oromifaa): Sanadi kanaa wajiin walqabaate gaffi kamiyuu yoo qabduu tanaan, Gargaarsa argachuu fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana dubaachuuf, (800) 542-9402 bilbilla.

**Pennsylvania Dutch (Deitsch):** Wann du Frooge iwwer selle Document hoscht, du hoscht die Recht um Helfe un Information zu griege in dei Schprooch mitaus Koscht. Um mit en Iwwersetze zu schwetze, ruff (800) 542-9402 aa.

**Polish (polski):** W przypadku jakichkolwiek pytań związanych z niniejszym dokumentem masz prawo do bezpłatnego uzyskania pomocy oraz informacji w swoim języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer (800) 542-9402.

**Portuguese (Português):** Se tiver quaisquer dúvidas acerca deste documento, tem o direito de solicitar ajuda e informações no seu idioma, sem qualquer custo. Para falar com um intérprete, ligue para (800) 542-9402.

Punjabi (ਪੰਜਾਬੀ): ਜੇ ਤੁਹਾਡੇ ਇਸ ਦਸਤਾਵੇਜ਼ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹੁੰਦੇ ਹਨ ਤਾਂ ਤੁਹਾਡੇ ਕੋਲ ਮੁਫ਼ਤ ਵਿੱਚ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੁੰਦਾ ਹੈ। ਇੱਕ ਦੁਭਾਸ਼ੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ, (800) 542-9402 ਤੇ ਕਾਲ ਕਰੋ।

Romanian (Română): Dacă aveți întrebări referitoare la acest document, aveți dreptul să primiți ajutor și informații în limba dumneavoastră în mod gratuit. Pentru a vă adresa unui interpret, contactați telefonic (800) 542-9402.

Russian (Русский): если у вас есть какие-либо вопросы в отношении данного документа, вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы связаться с устным переводчиком, позвоните по тел. (800) 542-9402.

Samoan (Samoa): Afai e iai ni ou fesili e uiga i lenei tusi, e iai lou 'aia e maua se fesoasoani ma faamatalaga i lou lava gagana e aunoa ma se totogi. Ina ia talanoa i se tagata faaliliu, vili (800) 542-9402.

**Serbian (Srpski):** Ukoliko imate bilo kakvih pitanja u vezi sa ovim dokumentom, imate pravo da dobijete pomoć i informacije na vašem jeziku bez ikakvih troškova. Za razgovor sa prevodiocem, pozovite (800) 542-9402.

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צו רעדן צו (Yiddish) אידיש): אויב איר האט שאלות וועגן דעם דאקומענט, האט איר די רעכט צו באקומען דעם אינפארמאציע אין אייער שפראך אהן קיין פרייז. צו רעדן צו (Yiddish) אן איבערזעצער, רופט 542-940 (800).

Yoruba (Yorùbá): Tí o bá ní eyíkéyň ibere nípa akosíle vň, o ní etó láti gba iranwó ati iwífún ní ede re lófee. Bá wa ogbùfo kan soro, pe (800) 542-9402.

#### It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>. Complaint forms are available at <a href="https://www.hhs.gov/ocr/office/file/index.html">https://www.hhs.gov/ocr/office/file/index.html</a>.

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# Appendix A Colorado Supplement to the Summary of Benefits and Coverage Form

Insurance Company Name	Anthem Blue Cross and Blue Shield
Name of Plan	CHEIBA Prime Blue Priority PPO Plan
1. Type of Policy	Large Employer Group Policy
2. Type of plan	Preferred Provider Organization (PPO)*
3. Areas of Colorado where plan is available	Plan is available throughout Colorado.

#### SUPPLEMENTAL INFORMATION REGARDING BENEFITS

Important Notice: The contents of this form are subject to the provisions of the policy, which contains all terms, covenants and conditions of coverage. It provides additional information meant to supplement the Summary of Benefits of Coverage you have received for this plan. This plan may exclude coverage for certain treatments, diagnoses, or services not specifically noted. Consult the actual policy to determine the exact terms and conditions of coverage.

	Description	
4. Annual Deductible Type	SINGLE – The amount that each member of the family must meet prior to claims being paid. Claims	
	will not be paid for any other individual until their individual deductible or the family deductible has	
	been met.	
	FAMILY – The maximum amount that the family will pay for the year. The family deductible can be	
	met by [2] or more individuals.	
5. Out-of-Pocket Maximum	SINGLE – The amount that each member of the family must meet prior to claims being paid at	
	100%. Claims will not be paid at 100% for any other individual until their individual out-of-pocket	
	or the family out-of-pocket has been met.	
	FAMILY – The maximum amount that the family will pay for the year. The family out-of-pocket	
	can be met by [2] or more individuals.	

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<sup>\*</sup>Network access plans are available on request at the Member Services number on your member ID card or can be obtained by going to <a href="https://www.anthem.com/co/networkaccess">www.anthem.com/co/networkaccess</a>.

6. What is included in the In- Network Out-of-	Most In-Network Copays and Coinsurance.	
Pocket Maximum?	Not included in the Out-of-Pocket Maximum for this plan are Pre-Authorization Penalties, Servi	
	in excess of allowed benefit (benefit cap), Premiums, Balance-Billed charges, and Health Care this	
	plan doesn't cover.	
7. Is pediatric dental covered by this plan?	No, the plan does not include pediatric dental.	
8. What cancer screenings	The following screenings are covered under your benefits subject to the terms and conditions of	
are covered?	your certificate of coverage: Pap Tests, Mammogram Screenings, Prostate Cancer Screenings,	
	and Colorectal Cancer Screenings.	

#### **USING THE PLAN**

	IN-NETWORK	OUT-OF-NETWORK
9. If the provider charges more for a		Yes, you will be responsible for paying the
covered service than the plan		difference between the Maximum Allowed
normally pays, does the enrollee		Amount and the non-participating Provider's
have to pay the difference?	No	Billed Charges (sometimes called "Balance
		billing"). The amounts you pay for Out-of-
		Network Covered Services are in addition to
		your balance billing costs.
10. Does the plan have a binding	Yes.	
arbitration clause?	168.	

Questions: Call (800) 542-9402 or visit us at http://www.anthem.com

If you are not satisfied with the resolution of your complaint or grievance, contact:

Colorado Division of Insurance:

Consumer Services, Life and Health Section 1560 Broadway, Suite 850, Denver, CO 80202

Call: 303-894-7490 (in-State, toll-free: 800-930-3745)

Email:dora insurance@State.co.us

**Spanish (Español):** Si tiene preguntas acerca de este documento, tiene derecho a recibir ayuda e información en su idioma, sin costos. Para hablar con un intérprete, llame al (800) 542-9402.