

UNIVERSITY *of*  
**NORTHERN COLORADO**

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University Center



**Customer Satisfaction Survey Results**  
February 2011

## Executive Summary

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The University Center administration conducted its annual customer satisfaction survey during spring 2011. This was the first time the survey was conducted electronically and as a result, we were able to collect responses from 2,423 people. Participants in the survey included students, staff, faculty and external guests, with a closely even distribution among student classifications. Participants were asked about their usage patterns of the units within the University Center, followed by their level of satisfaction of each area.

Frequency of use data was consistent between students and faculty/staff; the exceptions to this were expected. The most utilized areas in the University Center by all users were the food vendors and the bookstore. The exceptions to this were the most frequently used service in the University Center for students was the wireless internet, while that was listed as less used by faculty/staff, and students utilized the Computer Commons much more than faculty/staff did, while and faculty/staff used catering services far more than students did.

The level of satisfaction for services in the University Center overall is positive. On a scale of 1 – 5, the range of scores for satisfaction were 3.12 to 4.21. The highest ranked areas for level of satisfaction were the areas geared towards the general population while the more specialized areas showed a lower level of satisfaction. A conclusion can be drawn that utilization factored into the satisfaction rankings. For example, the dining units and information desk scored higher satisfaction ratings than the Center for International Education and the Dean of Students office.

Overall, the level of satisfaction with the University Center was very high, with 93% of the students and 90% of the faculty/staff agreeing with the statement that they are satisfied with the University Center. The highest areas of satisfaction in this general category were “the UC is clean and presentable”, “the UC is open when I need it to be”, and “the UC staff are friendly and courteous.” The areas with a lower level of satisfaction were “I find plenty of events at the UC” and “the UC is a great place to study”.

A valuable section of the survey was the open ended questions at the conclusion of it. Participants were asked what services are currently not offered at the UC that they would like to see offered. There were a number of suggestions including adding more food options, adding classroom space, a theater or performance center, and extended hours for the current vendors. The one consistent comment from most respondents was they would like to see a convenience store. Construction on a convenience store is already underway with a scheduled opening of August 2011.

## University Center Mission Statement

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The University Center (UC) exists for the benefit of students, offering a welcoming environment in which students, faculty, staff and alumni may participate in campus life. The UC also attracts the greater community to educational, cultural and social experiences at the University of Northern Colorado. Through programs, services and facilities the UC fully realizes its potential when it fosters personal growth, encourages interaction among the diverse University community, and provides opportunities to develop leadership skills through employment and volunteerism. The involvement in campus life around the UC leads to memorable experiences and develops a community that cultivates enduring commitment, pride, and loyalty to the University.

## Purpose of Satisfaction Survey

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The satisfaction survey provided feedback across a broad spectrum of issues related to services and usage of the University Center. The satisfaction survey is intended to provide information that will assist with the evaluation of the UC regarding perceptions and suggest ways to better meet the needs of guests.

## Methodology

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A sample of 2,423 customers was obtained via e-mail solicitation for responses to an on-line survey. The link to the survey was distributed to a wide variety of campus constituents targeting students, faculty, staff, alumni and guest via UNC Today campus listservs. The scores listed in this summary are calculated as an average based on the participants responses to the questions.

### FACTORS:

#### Part I

The survey asked participants to rank their usage and satisfaction with the following service areas:

1. Barnes & Noble Bookstore
2. Bears Bistro
3. Bear Logic
4. Career Services
5. Catering Services
6. CIE/Study Abroad
7. Computer Commons
8. Dean of Students Office
9. Einstein Bros. Bagels
10. Food Court
11. Information Desk
12. James Campus Salon
13. Student Senate Services
14. Student Activities/Programs
15. Starbucks
16. Subway
17. Taco Bell
18. Television viewing area
19. Ticket Office
20. Vending
21. Wells Fargo
22. Wireless Internet
23. Zachariah's/Food Court seating

Respondents could select their level of use of the above areas by selecting one of the following rankings for each area:

- Use Frequently (several visits/week) = 3 points
- Use Regularly (several visits/month) = 2 points
- Use Occasionally (several visits/year) = 1 point
- Do not use (I don't need the service) = 0 points
- Do not use (I use other sources) = 0 points
- Do not use (I didn't know it existed) = 0 points

Respondents then rated their level of satisfaction with the services by selecting one of the following rankings for each area:

- Completely Satisfied = 5 points
- Somewhat Satisfied = 4 points
- Neutral = 3 points
- Somewhat Dissatisfied = 2 points
- Completely Dissatisfied = 1 point
- Do not use = 0 points

## **PART II**

The survey asked participants to respond to the following list of general questions related to their experience while visiting the University Center:

1. The UC is always clean & presentable
2. The UC is open when I need it to be.
3. The UC staff is friendly, courteous, and approachable.
4. The UC is a great place to relax and hang out with my friends.
5. I find the UC information desk to be helpful.
6. I find plenty of events at the UC that I am interested in attending.
7. The UC is a great place to study.
8. The UC is a great place to have group meetings.
9. Overall I am satisfied with the University Center.

Respondents then rated their level of satisfaction with the services by selecting one of the following rankings for each area:

- Strongly Agree = 4 points
- Agree = 3 points
- Disagree = 2 points
- Strongly Disagree = 1 point
- N/A = 0 points

## **PART III**

The survey asked participants to select one or more reasons that keep them from visiting the University Center more often. The choices that they could select from included the following:

- Nothing, I visit the University Center all the time.
- The distance from other buildings on campus.
- There are no services offered that I am interested in.
- I usually don't have enough time.
- I can't find close-in parking.
- The UC Building is not open when I need it to be.
- The UC services are not available when I need them to be.
- Other (please specify)

The survey then asked respondents the following open ended question:

- What services are not currently offered at the University Center that you would utilize if they were offered?

## Results

The Results of the survey were then separated into student and student employees' responses and faculty/staff responses. The following tables display the summarized responses.

University Center Satisfaction Survey 2011 - Complete Survey Demographics		
Please mark the box that best describes you.		
Response Options	Response Frequency	Response Count
UNC Student	71%	1578
UNC Student and Staff Member	10%	217
Faculty	7%	148
Classified Staff	6%	142
Administrative/Professional Staff	5%	117
Alumni	0.4%	8
Guest	0%	0
<i>answered question</i>		2210
<i>skipped question</i>		16

If you are a UNC Student, please indicate your current status.		
Response Options	Response Frequency	Response Count
Freshman Freshman	17%	337
Sophomore Sophomore	18%	363
Junior Junior	19%	385
Senior Senior	21%	425
Graduate Graduate	13%	264
Other Other	1%	27
Not a Student Not a Student	11%	211
<i>answered question</i>		2012
<i>skipped question</i>		411

If you are UNC faculty or staff, please provide the number of years you have worked at UNC.		
Response Options	Response Frequency	Response Count
Less than 1 year	8%	128
1-5 years	17%	281
6-10 years	5%	79
More than 10 years	10%	163
Not a Faculty/Staff member	62%	1038
<i>answered question</i>		1689
<i>skipped question</i>		734

<b>Gender</b>		
<b>Response Options</b>	<b>Response Frequency</b>	<b>Response Count</b>
Male	25%	553
Female	74%	1634
Transgender	0%	1
Other	0.4%	9
<i>answered question</i>		<b>2197</b>
<i>skipped question</i>		<b>226</b>

<b>Age</b>		
<b>Response Options</b>	<b>Response Frequency</b>	<b>Response Count</b>
17 & Under	0%	3
18 – 20	37%	819
21 – 30	37%	806
31 – 40	8%	181
41 – 50	8%	165
51 – 60	8%	184
61+	2%	47
<i>answered question</i>		<b>2205</b>
<i>skipped question</i>		<b>218</b>

<b>Location of Residence</b>		
<b>Response Options</b>	<b>Response Frequency</b>	<b>Response Count</b>
UNC Residence Hall.	25%	537
UNC owned apartment or house.	5%	112
Fraternity or sorority house.	1%	19
Non-UNC owned residence within walking distance of campus.	24%	532
Residence not in walking distance, 30 minute drive or less.	29%	628
Residence not in walking distance, longer than 30 minute drive.	13%	294
Other (please specify)	3%	67
<i>answered question</i>		<b>2189</b>
<i>skipped question</i>		<b>234</b>

<b>Ethnicity/Race</b>		
<b>Response Options</b>	<b>Response Frequency</b>	<b>Response Count</b>
American Indian or Alaskan Native	1%	19
Asian or Pacific Islander	3%	56
Latino or Hispanic	7%	143
Black or African American (non-Latino)	2%	43
Mixed Race/ Bi-racial	4%	89
White/Caucasian	81%	1769
Other (please specify)	3%	66
<i>answered question</i>		<b>2185</b>
<i>skipped question</i>		<b>238</b>

Other (please specify)	
European/Middle Eastern (German, Greek, Mediterranean, Arab-American, Indian)	7
"American"	2
"International"	9

## University Center Satisfaction Survey 2011 - Comparison Report

Please rank how often you use the following services at the University Center.

Response Options	UNC Student			Faculty/Staff			Student Employees		
	Frequent	Occasionally	Do not Use Service	Frequent	Occasionally	Do not Use Service	Frequent	Occasionally	Do not Use Service
Barnes & Noble Bookstore	24%	64%	12%	14%	66%	20%	26%	66%	8%
Bears Bistro	10%	17%	73%	2%	20%	78%	13%	20%	67%
Bear Logic	4%	27%	70%	14%	61%	24%	5%	42%	53%
Career Services	3%	27%	70%	2%	11%	87%	6%	34%	60%
Catering Services	2%	7%	91%	5%	35%	57%	6%	17%	77%
CIE/Study Abroad	4%	16%	80%	3%	12%	84%	7%	15%	78%
Computer Commons	39%	28%	33%	2%	16%	82%	42%	32%	26%
Dean of Students Office	2%	13%	85%	7%	20%	72%	7%	22%	71%
Einstein Bros Bagels	34%	38%	28%	27%	48%	25%	39%	46%	15%
Food Court	31%	27%	42%	18%	49%	32%	37%	30%	33%
Information Desk	15%	47%	39%	11%	56%	32%	26%	48%	26%
James Campus Salon	5%	14%	81%	4%	16%	80%	11%	16%	73%
Student Senate Services	2%	8%	91%	1%	5%	94%	7%	13%	80%
Student Activities/Programs	10%	23%	67%	3%	17%	80%	15%	29%	56%
Starbucks	47%	32%	21%	28%	45%	27%	52%	32%	16%
Subway	43%	33%	24%	29%	47%	25%	52%	37%	11%
Taco Bell	30%	28%	41%	16%	42%	43%	30%	33%	37%
Television Viewing Areas	11%	21%	68%	2%	13%	84%	12%	24%	64%
Ticket Office	8%	31%	62%	5%	35%	60%	7%	39%	54%
Vending	20%	30%	50%	7%	22%	71%	18%	33%	49%
Wells Fargo	32%	25%	43%	11%	22%	67%	32%	25%	43%
Wireless Internet	56%	18%	26%	21%	23%	56%	57%	23%	21%
Zachariah's/food court seating	36%	26%	38%	21%	37%	42%	45%	29%	26%
							answered question	2417	
							skipped question	6	

Please select the major reason(s) from the list below that keep you from visiting the University Center more often.			
Response Options	UNC Student	Faculty/ Staff	Student Employee
Nothing, I visit the University Center all the time.	37%	36%	50%
The distance from other buildings on campus.	28%	20%	19%
There are no services offered that I am interested in.	10%	12%	10%
I usually don't have enough time.	31%	31%	20%
I can't find close-in parking.	17%	19%	19%
The UC Building is not open when I need it to be.	6%	5%	4%
The UC services are not available when I need them to be.	8%	5%	9%
Other (please specify)	13%	10%	11%
<i>answered question</i>			2145
<i>skipped question</i>			278

\*Please see page 9 for responses to "Other"

University Center Satisfaction Survey 2011 - Comparison Report									
Please rate your satisfaction with the following services provided at the University Center.									
Response Options	UNC Student			Faculty/Staff			Student Employee		
	Satisfied	Not satisfied	Do not Use Service	Satisfied	Not satisfied	Do not Use Service	Satisfied	Not satisfied	Do not Use Service
Barnes & Noble Bookstore	78%	9%	5%	70%	14%	3%	75%	13%	1%
Bears Bistro	58%	5%	61%	49%	5%	17%	49%	9%	6%
Bear Logic	55%	8%	55%	78%	4%	4%	57%	14%	5%
Career Services	51%	4%	60%	49%	5%	19%	69%	3%	6%
Catering Services	34%	4%	74%	70%	6%	13%	55%	6%	8%
CIE/Study Abroad	52%	4%	67%	51%	4%	19%	49%	0%	8%
Computer Commons	83%	1%	27%	66%	6%	17%	83%	1%	3%
Dean of Students Office	40%	5%	70%	64%	3%	16%	55%	4%	8%
Einstein Bros Bagels	84%	3%	23%	83%	3%	6%	89%	3%	2%
Food Court	71%	7%	34%	76%	6%	7%	75%	5%	3%
Information Desk	73%	1%	33%	82%	2%	8%	77%	2%	3%
James Campus Salon	53%	8%	67%	71%	3%	18%	60%	7%	8%
Student Senate Services	35%	7%	73%	26%	4%	21%	41%	7%	8%
Student Activities/Programs	60%	4%	56%	55%	2%	19%	56%	4%	6%
Starbucks	89%	3%	17%	88%	2%	6%	89%	3%	2%
Subway	86%	4%	20%	88%	1%	6%	85%	3%	1%
Taco Bell	78%	5%	34%	80%	3%	10%	76%	3%	3%
Television Viewing Areas	65%	3%	52%	53%	5%	18%	59%	1%	7%
Ticket Office	62%	2%	54%	66%	4%	13%	66%	0%	6%
Vending	66%	5%	42%	63%	3%	15%	70%	1%	5%
Wells Fargo	78%	6%	35%	77%	3%	15%	77%	6%	5%
Wireless Internet	83%	6%	23%	79%	3%	13%	86%	3%	2%
Zachariah's/food court seating	75%	3%	34%	74%	4%	10%	81%	2%	3%
<b>TOTAL/AVERAGE</b>	<b>76%</b>	<b>5%</b>	<b>51%</b>	<b>78%</b>	<b>5%</b>	<b>15%</b>	<b>79%</b>	<b>5%</b>	<b>5%</b>
<i>answered question</i>									2237
<i>skipped question</i>									186

Please respond with your agreement level about the following statements about the University Center.						
Response Options	UNC Student		Faculty/Staff		Student Employees	
	Agree	Disagree	Agree	Disagree	Agree	Disagree
The UC is clean and presentable.	95%	2%	95%	4%	95%	5%
The UC is open when I need it to be.	88%	9%	91%	6%	92%	8%
UC staff are friendly, courteous, and approachable.	90%	5%	93%	4%	88%	10%
The UC is a great place to relax and hang out with friends.	73%	13%	49%	10%	75%	16%
I find the UC information desk to be helpful.	68%	4%	73%	4%	78%	5%
I find plenty of events at the UC that I am interested in.	53%	23%	40%	17%	61%	25%
The UC is a great place to study.	56%	28%	20%	8%	53%	33%
The UC is a great place to have group meetings.	77%	6%	73%	8%	85%	8%
Overall I am satisfied with the University Center.	93%	4%	90%	8%	93%	6%
<b>TOTAL/AVERAGE</b>	<b>77%</b>	<b>11%</b>	<b>69%</b>	<b>8%</b>	<b>80%</b>	<b>13%</b>
<i>answered question</i>						2217
<i>skipped question</i>						206

University Center Satisfaction Survey 2011 - Ranking					
Overall Ranking	Frequency of Use - Ranked Order	Score (1 to 3)	UNC Student Rank	Faculty/Staff Rank	Student Employees Rank
1	Wireless Internet	1.53	1	10	1
2	Starbucks	1.40	2	1	2
3	Subway	1.30	3	3	3
4	Einstein Bros Bagels	1.16	6	2	5
5	Barnes & Noble Bookstore	1.13	5	4	8
6	Zachariah's/ Food Court seating	1.12	7	7	4
7	Computer Commons	1.05	4	19	6
8	Food Court	1.02	8	6	7
9	Taco Bell	0.94	10	9	10
10	Wells Fargo	0.89	9	12	11
11	Information Desk	0.82	11	8	9
12	Vending	0.68	12	14	12
13	Bear Logic	0.48	17	5	15
14	Ticket Office	0.48	13	13	14
15	Student Activities/Programs	0.44	14	18	13
16	Television Viewing Areas	0.42	15	21	17
17	Bears Bistro	0.38	16	16	16
18	Career Services	0.32	18	22	18
19	CIE/Study Abroad	0.27	19	20	22
20	James Campus Salon	0.26	20	17	19
21	Dean of Students Office	0.24	21	15	20
22	Catering Services	0.21	23	11	21
23	Student Senate Services	0.13	22	23	23

Overall Ranking	Satisfaction - Ranked Order	Score (1 to 5)	UNC Student Rank	Faculty/ Staff Rank	Student Employees Rank
1	Starbucks	4.21	1	2	2
2	Subway	4.12	2	1	3
3	Einstein Bros Bagels	4.09	3	4	1
4	Barnes & Noble Bookstore	3.94	4	7	9
5	Wireless Internet	3.93	6	10	4
6	Computer Commons	3.88	5	17	5
7	Information Desk	3.83	8	5	6
8	Taco Bell	3.79	9	6	8
9	Zachariah's/Food Court seating	3.76	10	9	7
10	Wells Fargo	3.75	7	13	11
11	Food Court	3.70	11	8	10
12	Vending	3.52	12	15	13
13	Ticket Office	3.49	14	12	12
17	Bear Logic	3.48	16	3	17
15	Television Viewing Areas	3.43	13	19	16
16	Student Activities/Programs	3.34	15	22	15
17	Career Services	3.31	18	20	14
18	Bears Bistro	3.31	17	18	21
19	James Campus Salon	3.29	20	16	18
20	CIE/Study Abroad	3.26	19	21	22
21	Dean of Students Office	3.23	21	14	22
22	Catering Services	3.22	22	11	20
23	Student Senate Services	3.12	23	23	23

What services are not currently offered at the University Center that you would utilize if they were offered?		
UNC Student	Faculty/ Staff	Student Employee
I can't think of any.	A 7-11 type of store that is open when the UC is.	Everything is sufficient, but if I were to include one more thing into the UC it would be a panda express. That would definitely benefit the UC and the a large amount of students would utilize that resource.
There needs to be better wireless internet because it is very slow during peak hours.	The long rumored convenience store.	post office
It would be helpful if the Barnes and Noble was open later so I could go to it after class. It is often not open during "normal business hours," so going to class and the bookstore both is very difficult.	better clothing options at Barnes and Nobel	A place to purchase cigarettes.
More options for lunch. Like Burger King, Popeyes, Panda Express.	The copy center or Kinko's was handy -- especially because it was centrally located.	Convenience store
Convenience store, post office to mail packages and purchase stamps	can't think of anything	It would be nice to have a First Bank ATM for those of us who have opted to not use Wells Fargo. Also, having a convenient store of some sort (which I believe is under construction?) is a great idea. I also would find it really helpful if more allergen-friendly, gluten-intolerant-friendly fast food establishments were offered.
There doesn't seem to be anything that the UC is lacking.	Bar	healthy food options. bottomless coffee mugs.
A Seven Eleven type convenience store.	More variety in food choices (Chinese, Thai, salads). Better parking	A small arcade with pool, air hockey and some classic games. It doesn't have to be big and I don't know where it would fit but something else to open up traffic through the UC and would also generate revenue for the school (quarters).
better food and for all students regardless of dining dollars should not have to pay taxes	I need copy center back.	post office, convenience store that had fresh fruit and veggies in snack size containers
Small library that could have books pulled from big library. Like a pick up desk and few other things.	the Career Services fliers/info describing the various majors offered (specifically PHIL, PSCI, and the new major International Affairs) need to be updated.	A bookstore that actually stays open during standard retail hours, instead of bankers hours. THAT would be nice.
A convenience store	More meeting room space, copy and mailing	Kinko's

	center	
We need FREE printing. We already spend so much tuition.	post office?	I can't think of anything.
The mini grocery store	recreation areas, better lounge areas, better food options, better retail options, more inviting atmosphere	the Convenience store
Make it cheaper to rent rooms for campus organizations.	A few more food choices take out pizza like little ceasers ect.	N/A
It would be nice if Wells Fargo was literally a bank. Banks deal w/ \$\$\$\$\$\$. They don't deal with cash in the UC. This is absurd and very inconvenient for a student without transportation that spends most of their time on campus.	I would like more retail food establishments. Pizza, Spoons (soup & sandwich shop), Smoothie Shop, frozen yogurt, ice cream, great place for salads etc. Can't wait for convenience store to open.	Private study areas. Electrical outlets
I think the services are fine and have no complaint at all.	A mini Wal Mart, including pharmacy, post office.	I wish that more businesses were open at night and during weekends. There is a notable lack of good places to study in Greeley and at UNC, especially at non-standard hours. I appreciate that Einstein's is open on weekends, because that was my only option for getting food when I came to the UC to study last Saturday. There also isn't much available at UNC for eating at night if you don't have a meal plan.  Also, I feel like events could be advertised or selected better at the UC, because generally I feel like I'm either unaware or uninterested in them. More advertisement of UNC activities in general would be good.
a wider selection of food services	You need to let community folks have access to the UC so that the connection between UNC and the community can be strengthened. Food court, Bookstore, James and other units can and should be open to the public so that the UC will be utilized from 6:00 AM in the morning until 11:00 PM at night.	More cubby holes of comfortable places to sit, like a mixture between Zacharia's and upstairs. Right now the only real area is upstairs and that is completely open and loud.
none that I can think of	More area for games and gaming for students.	A large theater space.
None	N/A	More affordable textbooks and school supplies
I am an old man, married, and just use the UC for it's bookstore. As long as it still meets the needs of 18-22 year olds, I am sure everything offered is up to par.	Cash transactions at the UC Wells Fargo.	probably none.
I would like it if there were some place that we could go to when we have complaints about teachers. I know that I am not the only one who feels this way. If we go to their boss to talk about them they instantly take their side and I do not believes its fair. Students should have a voice.	Message, medical services, tutoring, game room. ....	more food options! Quiet study places! Bigger conference rooms!
more affordable UNC clothing	I like to offer study sessions for my students, but it is difficult/impossible to plan these in regular classrooms. I ask my students to meet me at the fireplace at the UC and then we patrol for an open room. It would be great to be able to schedule available rooms for study sessions without charge.	More food places/options!
It would be great if there were another restaurant at the UC, my friends and I would love if there was a place where students could buy whole pizzas or pizza by the slice.	bowling. beer. copy service (miss Kinkos).	Group work rooms like they have in the library.
Even just a couple food/coffee stands that are open later for students who do not arrive until after standard dinner time.	More opportunities for professional staff to hear speakers and more advertisement for speakers brought to campus for professional staff.	quiet study areas quick store
N/A	Buffalo Wild Wings	Tutors
a convient store and bowling alley	Gaming area including pool tables, ping pong tables, and video games.	A movie place (bigger one then the current one)
Redbox (or similar cheap movie rental center)	Get rid of Barnes and Noble and have a reall university bookstore that serves the needs of both faculty and students.	Cannot afford a parking permit.
all computer programs students use should be on computers in the UC.	A bar!	Starbucks to be open on Saturday as well as Sunday.
Having Wells Fargo be able to function fully like a regular WF. Being able to handle money there would be nice...	N/A	Full functioning food services... Why cant I get what I want from Einsteins? They have a chopped menu compared to the other locations. And no gift cards? Really?
I would really like for the convenience store to open already.	Daycare	other banking options healthier "quick stop" food options a postal drop inside the building more quiet areas
copy services	UPS services, Post Office	A convenient store, however I have heard there is going to be one soon.

UNC Student	Faculty/ Staff	Student Employee
I feel like it has everything you need. The only thing that I would suggest would be a couple more restaurants like, Panda Express :-)	none	Extended hours for foodcourt/restaurants.
N/A	not sure	none
bowling alley, more student friendly areas,	game room	The UC should have a hair salon (or push James' salon to include) a salon for African American hair. A lot of students are hard pressed to find somewhere to get their hair done right anywhere in Greeley, and have to travel 45 minutes to get to Denver or Fort Collins to get to a place where they can have their needs met. Its a huge hassle and turn off for this school.
None	I would like to see more student services moved to the UC (Registration, Financial Aid, Bill Pay, Student Employment, etc)	Bowling Alley
The bookstore should be open by 7:30, not 7:45 because of 8:00am classes.	I think it would be helpful to have a theatre space on central campus.	Smoothie king, Jumba juice, Chilis, Fridays, Sushi restaurant, Bar, Chipotle, Chase Bank, Sports wear. A shopping mall
non-corporate food places and coffee places	Someplace that sells alcohol & has pool tables (Like Ramskellers at CSU); more sit-down dining; a Panda Express.	a school store
convenience store	Better selection of restaurants	n/a
more variety of food places,	Hard to park there--events that have parking tickets exempted sometimes are not	More comfortable furniture downstairs. Put tables back in the area by the computer commons.
A book shop and coffee shop that is open at the hours I need it to be (late nights mostly)	More of a discount for staff on UNC items.	massage chairs
A store for, say, essentials. (toothpaste, TP, bottled water, ramen, etc)	I wouldn't use the UC if it were not for the faculty Senate meeting bi-monthly	Local grocery store
massages, facials, nails!!!! NAIL SALON PLEASE	pedicures!	I know they are currently working on the Convenience Store... they should work on that more quickly.
more services offered for distance students	Language conversation location for students to practice second language.	Pizza place or burger place. I have never used Zacharias in the 6 years I have gone to school here and I know there are many others that feel the same.
More classes	Convenience Store! Hamburger Shop	I would utilize more food recourses with more of a variety. I would love some sort of store that had daily necessities because not all students have access to cars. I wish the bookstore and food places were open on the weekends because that is the time I would have to go to the UC. There needs to be a map of the UC in both entrances, like there is in a mall, because not all students know all of the facilities that are available to them at the UC.
ice cream store	Child care	student copying center or business center with fax machines, postal service drop off and fed ex and ups drop boxes
Cheaper food places	a small market	It is as if many things are half ass, no business would ever survive outside the university setting they way they are being run, but they have a captive audience. Really you cant take giftcards? Really you dont have the full menu similar to other national chains?
I wish there were more choices at Zacharia's. I feel that unlike holmes and TK they only offer "fried" foods and their salad bar is very minimal.	None.	other banking servies and a convenience store (which is coming soon)
A gluten free cafe.	REDBOX	I am excited about the convenience store coming, that will be extremely helpful. I wish there were a place to drop off packages because going to the post office is a huge hassle and many students do not have transportation.
A convient store	Perhaps Athletic/Health Retail. Sit-down burger joint (gotta have some style to it, perhaps even a liquor license).	Nothing that I can think of.
Mcdonalds or Burger King for other food options. Poetry readings or live music more often inside or outside the UC would be nice.	Fax/Copy/Printing	The current development of a convenience store is somewhat troubling to me. I seem to recall stories of bars and pubs at the UC, and that seems like a much more feasible and economically productive option. I understand that there would be an issue with image and "values" that the UC would seem to be promoting. I, however, see nothing wrong, as we serve alcohol at the UC for weddings and meetings, at sporting events, and other places as well. A safe, regulated alcohol establishment in the UC could provide a source for revenue, as well as an accessible, fun establishment, for those students that are legally able to partake.
gen. store	Keep Starbucks open during Xmas break.	24 hour food service or late night food service.

UNC Student	Faculty/ Staff	Student Employee
i know other campuses across the country have "fun centers" in their UC (like a bowling alley, restaurants/bars, etc) for students which i think could be a great addition to the school if the school could find the funds to do so.	Later hours	Well's Fargo should definitely be a full service branch with cash.
I would like the UC to be open a little later than it is.	Nothing more needs to be added to this building. I strongly object to the expansion of this building in order to tear down individual houses outside that are stand alone, self sustaining buildings that are currently filling and expanding their activities for students' retention and recruitment.	More recreational activities (game rooms, bowling alley, etc.) Cozier "coffee shop" type places to gather and do homework. convenience/grocery store More retail dining/ come as you please activities available on weekends. Everyone leaves on the weekend because the university shuts down.
None	Adequate parking for UC employees	convenience store
Large Format Printing  reduced-price or double-sided printing for large papers.  quiet rooms for studying	Television area in Zach's	small group study rooms, friendlier places to host club meeting
I'm not sure.	None	A GNC
n/a	bowling alley	All of the vending machines should have the ability to take credit cards.
I think it would be more convenient if financial aid were in the UC.	Would like to see more chain restaurants such as the subway and taco bell. It would be nice to have a few others in the UC to offer variety	gift shop and wells fargo being able to carry cash
Red box	Red Box Video	Having a red box to rent movies, more food options, more rooms for large conferences (we have outgrown the UC for conferenes). More parking that is not metered closer to the building!!!!
N/A	More food options!	More food/dining options
An art supply store	More food choices	Family programs for students and staffs who have young children between kindergarten to 8th graders.
Healthier food options would be nice, Subway is wonderful but it is always extremely busy! Closer parking/cheaper parking passes would make me come here more.	Childcare	Convinence Store
I think that you should have a 24 hour general store	more recreational	Theater for Movies, Bowling, More options for Food to use our Dining dollars like a sushi place, Underground parking, convenience store, Stores for shopping/clothes/shoes, Private spaces to study/like the rooms in Kepner with a round table and screen that is enclosed.
NA	Dairy Queen	Nothing that I can think of.
More seating on the second floor where is is quieter. more food options possibly a q-doba or similar.	A designated performing arts center.	Late night food service for those students who like to snack at night.
N/A	A restaurant...maybe like a bar/grill type restaurant	Convenience store...I can't wait! A post office or FedEx so I can ship packages again without leaving campus.
A panda express or some kind of fast Chinese food place.	pub- partner with Crabtree?  Panera Bread  Heidi's Deli	Convenience store.
There is no healthy food places, I would like to see healthier food options for students.	Excitment	It's nearly impossible to have decent events in the UC or even group meetings due to the restrictions on outside food. Dining Services has an unfair monopoly that is completely unfair to the students they're supposed to be serving.  I would rather see Catering not be offered at the University if conferences/student orgs were able to bring in outside food.
i'am not in the UC a lot, but when i am, i am satisfied	chic fil-e restaurant	Convenience store...but I know that's in the works!
Maybe more options for fast food services.	additional healthy food services. it would be helpful if the tables opposite the foodcourt were wiped down a bit more often. I know its hard to keep it up with so many people in and out.	n/a
a convient store with low prices	Apple store.	Convenience store
Study rooms	unique food areas and a true campus bookstore (as opposed to chains you could find anywhere). A variety of comfortable study and meeting spaces. And afterhours/vacation hours.	copying, faxing, etc.

UNC Student	Faculty/ Staff	Student Employee
More variety in food places offered -- Inta Juice, Panda Express!	Post office. More events like Maya Angelou.	N/A
Child Care	Lectures, movies, touring shows, bands	"Bear Den" convenience store!!! Less expensive parking passes, please :(
It would be nice if they had separated desks that had the three sides on them in the computer room so that some more-focused studying can be done there without distraction. Also, it would be fantastic if we could use gift cards at Starbucks, Subway, & Taco Bell.	I really dont know, being a staff person is different than a student so it has a very different feel for me.	N/A
Fed Ex or UPS	Game Room, foosball tables, more/larger TV viewing area.	Movie theater, bowling alley, more conference spaces.
Free Parking	A little grocery store would be nice, different and better vendors (taco bell is awful).  Check out what they have at CU Boulder, it's amazing. Even if we had 30 % of what they have it would be great; more upscale, attractive & comfortable	A better coffee shop!!! A better food court with better seating and food. More helpful/available information desk.
I think that a convenience store would be very useful in the UC. It could have drinks, candy, snacks, as well as some things like toilet paper, paper towels, cleaning supplies, make-up products, etc.	Needs a space for theatre and performing arts events  Needs a student art gallery  Needs a place to screen films	wireless without password or login
a general store	Higher end, sit-down dining.	It would be nice if the store had opened on time. I feel like I would have used that a lot.
A restaurant, this would be a fun place for people to hang out at.	More outside food vendors.	Better and more food options- open for longer hours!!!  For graduate students who work long hours and don't eat at the regular meal times and don't have a meal plan would benefit from other food options (NOT fast food, either).
private study areas and food court being open on the weekends	Extended dining hours.	The convenience store that is still under construction.
Change machine for laundry! (you cannot receive change at the Wells Fargo inside the UC)	We need faculty space like the old Faculty Club in Centennial Hall	Bar & Restuarant
At the moment I would focus more on the services we have and have those grow.	live music venue, and bar	Post Office
Quiet study rooms away from the traffic noise of the UC.	More allergy free food options. The food service options in Holmes and TK are great, but very limited at the UC.	Some fun stuff to do, or places to hang out would be nice.
Better bathroom facilities	wireless internet that isn't painfully slow. healthier lunch options would also be nice	A convience store that is open from at least 7 am - 10 pm that allows students to use dinning dollars Those of us in the lab sciences never get a chance to eat. Also good for commuters.
Nothing that i can think of all the services that are provided are great.	None.	I'd like to see the University Center turn more into a student union or maybe we need to have two separate buildings...but we need a spot that's "cooler". For example, it would be nice if we have a sports bar with pool hall and if we had a really cool lounge with sofas, tvs, video gaming.
To lazy to think about it now.	art gallery	N/A
PANERA	Better vegetarian choices - perhaps a falafel restaurant.	A bar, I think it would be great to have a place that served the great beers found across northern Colorado on tap. Hard liquor could be left off of the menu. Numerous campuses in Colorado have similar establishments.
Qdoba	Some type of convenience store	N/A
Can't really think of anything.	copying/printing service  other food venues	Convenience store (I know it's coming but not soon enough).  Pool tables, bowling alley, entertainment options.
Later hours	Qdoba, pizza, ice cream	One of the things I appreciate about Michener but would like to have at the UC is an area of silence where students can study with no distractions, for example as though they had their own cubby corner.
late night food that uses meal plan	USPS for the UNC community who live very close to the University and who do not own cars.	Some small private rooms with comfortable seating, like they have at the Library that I could meet with friends, colleagues or others on an impromptu basis that would not need lots of advance notice or no reservation.
Nothing.	lounge, bar.	Closed off study area?
n/a	Concerts or exhibits by students. It would be nice if we did not have to pay to use meeting rooms	I am excited for the convenience store being put in. I also thought it was nice to have the fedex option at the UC-- maybe just a smaller UPPS or something would be nice.
none	Convenience store items and sundries.	I am very excited for the convience store!

UNC Student	Faculty/ Staff	Student Employee
more quiet & peaceful areas for focusing and reading.	The tables by the dining area are not washed enough, otherwise the UC is very clean. It is not pleasant to try and eat a meal on a dirty table.	Music Rooms : ) Study snacks during finals week.
Nothing I can think of	A convenience store (band-aids, batteries, etc.)	A place that sells smoothies
Maybe a convient store with simple grocery items	mail/copying service	more food choices, convenience store
A recycling center. I find it difficult to recycle in Greeley overall.	a private faculty environment where faculty could gather for meetings or just to hang out together, like the faculty clubs of England.	Maybe more fast food places would be good to have there.
Wouldn't it be cool if you could by basic food/bathroom items there instead of having to go to a grocery store?	There were no questions about the part of the UC I use all the time; the ball rooms and meeting rooms. 1; the ballrooms are QUITE dated and 2; they are not appropriate for type of events they host. We have some fairly high-end performers come through all the time, but we don't have a performance venue that any of them would ever want to return to. Compared to our peer institutions, our performance venues are embarrassing.	N/A
Private study rooms	I think they do a great job.	I am really looking forward to the Convenience store to be open!  I also wish the Einsteins was open for dinner! I feel like the food places close really early.
Everything I can think of is offered.	small food store	Bar (the university of Wisconsin has a bar at there UC), movie theater, more food options,
ATM machines that are usable by non-Wells Fargo students.	rec area,...more tv viewing,...classes	Game room
I can't think of anything that I would like that is not there	teh table areas for eating are filthy...tables are gross and floor is equally bad. the tables are never clean	It would be helpful if the stores in the UC like Subway and Starbucks were open later.
N/A - Online student	drug store. Soup and salad type restaurant	A place to make copies and fax
I wish the Wells Fargo location was more of a fully functional bank with cash and other normal services for its customers.	Copy Center	a basic store
Everything is offered	Mailing/Post Office Services	wider varity of food chioices offered throughout the day
Inta juice or Jamba juice?	Affordable dry cleaning service	FedEx, Kinkos
Possibly a job placement office.	post office substation; convenience store	Electronics
Burger joint	Just waiting for that conveniance store to open!	opperating hours at some of the restaurants (TacoBell, Starbucks, etc) are kinda weird. Taco Bell is closed on Saturdays and open until 9pm on sunday??
none	Not a service but I wish Barnes and Nobles had more UNC items for sale.	grocery store
the convenient store is a good idea, but if you really want to make a profit, you should open a dispensary.	I cannot think of anything else at this time	General Store
none	It would be helpful if the Wells Fargo carried cash so checks can be cashed.	I think we should really put a RedBox movie station in the UC. I know many many people who would love that.
n/a	There's not a good place to put this comment so I put it here:  I hope that you can differentiate between faculty and student responses to this survey -- we have a ver different set of needs that are not well-represented by this survey.	Quieter lounge area for self-study. The food court seating can get loud, especially with wild off-color comments from other groups. Combine that with the open environment and it can cause some attention issues.
I would love to have a coloring room, with lots of coloring books, markers and crayons. I would also love a bounce house machine at LEAST once a month. AND a cotton candy machine.	does not matter - never open past 5 or on the weekends	n/a
N/A	Other affordable dining options - sushi, chinese...more affordable general mdse items - ie aspirin, toiletries, etc...Kinko's....rec room (pool/bowling/etc like CSU has)....	Free parking
N/A	Convenience Store would be nice.	Quiet Study Spaces!!
n/a	Services are mostly good, however; B&N is over priced and selection is limited.	
n/a	For twenty years, I have been saying this: A Post Office.	additional food service vendors for more variety
Bowling, movie theatre. More relaxed hang out. Parking garage	Buffalo Wild Wings, descent bagel shop (bagels at Einstein's taste like they were frozen), outlet for Marge's Java Joint (don't care for Starbucks), Red's Dogs & Donuts.	Different dining options like a smoothie (Inta or Jamba Juice type) place, a sit down/served dining option (even if it was more like a diner than a fancy restaurant). I wish Taco Bell would go away and be replaced with something lighter. Spoons in a fabulous soup/sandwich place (there are some in Fort Collins) that could offer more variety in quick, lunchy places

UNC Student	Faculty/ Staff	Student Employee
N/A	Bear Logic on weekends.	Better options for the public for recycling of glass, plastic and paper. Someplace that sells colored paper and a better selection of colored pencils or markers.
n/a	copy services, mini-store, massage or mani-pedi services	All my needs are satisfied. I wish there were more UNC pride displayed!
A full-service bank; a burger place. "Quiet rooms" for studying/group meetings...it's hard to study in there when there's ten tables beside each other with lots of people talking.	Post Office More varied food options	
More outlets for laptops in upstairs seating areas.	not so much the services but the atmosphere - it's not as warm and welcoming as it could be (windows are nice, however) - feels a bit like an open barn	
Ice cream place!!!	HAVE Starbucks open earlier!	
Wider food selection.	Smoothie shop	
N/A	We have a lot of students ask for copy/fax services.	
Game Rooms, xbox 360's, other fast food restaurants, club areas, movie rooms, open dance rooms, tutor centers	Meeting rooms that work for faculty meetings	
More plants and a different atmosphere	post office	
I wish there were more self-defense classes, especially with all the crime on campus.	PUB, Vegan food	
a redbox	Free room reservations for university events/offices. We shouldn't have to pay extra to use that space. Also, lunch should be open longer than it is because many students class schedules conflict and it requires them to go to lunch later and eat at Taco Bell, Subway, etc. instead of through UNC dining.	
have a place like 7-11 thats sells things that college kids might need without having to drive to the store. milk, snacks, condoms...college students are sexually active. i feel like the UC is a governemtn building without a soul and without life. liven it up and give it an aesthetic face lift. make it more inviting to students by giving them more option of things to do there. would be great if there were more food choices. Chick-fil-a would be amazing!	Administrative offices, dining like Holmes	
I don't know. I feel like there is a lot going on there!	N/A	
Binding - as in, binding papers together into a notebook - and printing in unusual sizes, specifically 11x17.	I would purchase more office supplies at the bookstore if they were available.	
I recently went to CSU for the weekend, and they have a small sports bar located in the community center with pool tables, an area to hang out in, along with TV's broadcasting sports. I thought it was a lot of fun just hanging out in there with friends, talking and having a few drinks. I really feel that if UNC were to try this, it would extremely popular with the possibility to make a lot of money for the school.	open the store, finally, will ya?!	
I would love for there to be a place like Jamba Juice or Inta Juice at the UC!	Restaurant and hotel accomdations. A long shot for you I know.	
A flower shop	McDonald's, childcare center, copy store, more staff parking on the north lot	
n/a	Bar, More food choices.	
Distance learner so I don't utilize the campus facilities.	a printing shop	
None that I can think of.	As a UNC employee having 2 children that have attended school here the UC is a great facility. I have attended several events here and always found things to be done so well and staff extremely helpful.	
I would like the food Einstein to stay open longer.	Bowling Alley/Arcade/Billiards	
I think that the University Center has everything.	Convenience store	
a "marketplace." Basically somewhere to buy the essentials like pasta, tomato sauce, tooth-paste...the random one item things that you need.	The food court needs o be open AFTER SEven pm!	
Convinience Store	N/A	
I would like to see more study spaces available in a quieter environment.	convenience store, but I understand that is coming	
n/a		
Perhaps including a restaurant like McDonalds or Burger King.		

UNC Student	Faculty/ Staff	Student Employee
<p>I wish that the UC was more geared toward students hanging out or relaxing. The fast food places make me feel like I should get my food and go. I like the food court area, but I do not eat there because I do not have a meal plan and I don't want to pay that much money to go through. It would be nice to have an area with some kind of a la carte menu options. I really like the computer area, but it gives off a feeling of a place where only work should be done. I think this is okay, but would like to see it balanced out by some type of fun. I completely disagree with the Dean's office being moved to the UC. When I hear "dean" I think of being in trouble. I have not met the dean over the past 3.5 years and I don't think I will unless I do something terribly wrong. I do not think this is the vibe that the UC should be giving off. The UC should be a place for students. It should not be an administrative building. All in all, I wish that part of the UC was a place for people to meet socially. On other campuses, I have seen pool tables, other games, or even a place where people can grab a beer and popcorn. These services help transform the space into something more than a building. It becomes a place where students, faculty, and the community all come together. I don't know if this is going to ask for contact information, but I don't like to write something and not sign my name. I am Daniel Gosch, gosc4157@bears.unco.edu</p>		
I could use a scanner. Otherwise most of what I need is there.		
a convenience store		
I wish that the music school was closer to the center of campus, I have to make a really long trek across campus to get to the UC. Perhaps a Central Campus Center would be nice.		
smoothie oor ice cream shop		
N/A		
Tutoring Services.		
Post office		
The ability to carry concealed weapons on campus under Colorado State Law. UNC is in violation of Colorado State Law.		
It would be nice if there were some areas in the main commons that were somewhat sectioned off so people eating or meeting could sit quietly and talk or read without being completely open to the UC.		
None that I can think of		
Open 24 hours		
tables to study at after midnight.		
A convenience store.		
A convenience store that I could buy gum, soda, or even toiletries from.		
Nothing that I can think of...		
7-11 type thing, REDBOX		
better hours at the book store.		
therapy?		
More meal options for students who don't have a meal plan.		
I would like to see a quiet study area as an alternative to the library. Currently the only areas available are very public, and consequently they are noisy and generally poor study areas. That's about the only thing I can think of, besides additional restaurants and such to choose from (the university-run options are rather expensive).		
Better student services. Make it more of a STUDENT CENTER instead of an event center...		
more restaurants, please		
Study rooms		
24/7 Food		
A copy machine would be nice.		
n/a		
movie rentals/redbox		
A more affordable campus bookstore as compared to Book Stop on online.		
Bank of America.		

UNC Student	Faculty/ Staff	Student Employee
I wish the food options were open longer hours and open on the weekend.		
Maybe more variety in food choices, and I'm very curious about the grocery store that is still closed.		
n/a		
more food services		
None that I can think of.		
quiet lounge/study area with more comfortable seating then offered in zacarias food court		
Perhaps resources for freelance writers		
it would be nice if there was a convenience store :)		
I think everything there is great.		
convenience store		
A smoothie place.		
n/a		
study corners, more meeting rooms		
n/a		
snack bar open all day so students can grab something smaller to eat during the day and not use dinning dollars to get it. like a meal swipe.		
wide format printing		
community service?		
later hours for taco bell and also for the lgbt resource office. A Redbox if possible would be great! I know of alot of people who would utilize it		
A PERFORMANCE SPACE THAT'S BIG AND BEAUTIFUL		
A convenience store		
I would like to see food items sold in the barnes and noble bookstore and household items		
Convenient store.		
more inexpensive food options		
...none that I can think of...accept for having the eateries open on the weekend		
A liquor store		
They need more parking for people who have a parking pass. What's the point of getting one if it's highly doubtful that you will even find a space.		
cigarette sales.		
N/A		
A bowling ally, there used to be one		
i think it would be nice to have more food choices, because i am a freshman i dont have a car so if i dont feel like dining hall food it is hard for me to get to other places to get food however if it was right here an campus I can walk there.		
Movie/ video game rental business or kiosk		
One stop tutoring services.		
room for meditation"praying room"		
praying room or an empty room for meditation		
convenience store, recreation area (i.e. pool tables, bowling, etc.)		
I think some activity/game that would draw people to the UC would be good. I've heard that other UCs have bowling alleys or something similar that makes people want to come to the UC.		
Massage therapy		
None, I love it all!		
I am excited about the convenience store opening in the UC. I feel that it is probably long overdue, and instead of having to walk 15, 20, 25 minutes if I want to go get something small or get a ride off of someone, a five minute walk to the UC is much better.		
cheaper hair cut places		
It would be nice if the UC would offer some free student 15 minute parking spots in the upper (north) lot for those who just need to get in and use a service quickly and get back out.		
More seating or singles and groups.		
I really like having the microwave there. It is the main reason I go there to be with friends. If it was not there I would not go as often. Thank you for all the work you put into making this a great place to be!		
A smoothie place would be choice.		

UNC Student	Faculty/ Staff	Student Employee
N/A		
Starbucks on Saturday.		
Convenient Store		
More food options		
There is not currently a good performance space in the UC. The ballrooms are not good enough for actual theatrical productions and aren't satisfactory for bands.		
Also, it would be quite convenient if there was a redbox in the UC.		
nail salon, JAMBA JUICE, grocery corner ala DU, and Jamba Juice		
well I am out of campus so I dont think this apply to us. (Urban Education Center in Lowry.)		
Post Office (For Packages not just mail)		
Events and services that I actually know about, that are affordable, and that don't take place while I'm in class. Who can go to the President's address when it's scheduled at 12:15!		
N/A		
Healthier food options that are portable		
A bar and bowling alley.		
convenience store		
A juice shop/smoothie shop! And maybe more affordable computer help, and more for macs.		
I cannot think of any services that they need		
I think the university center should have a convenient store and healthy food product along with cleaning supplies. I think that is should store nutritional products.		
Child care		
A change machine and more televisions.		
Open late services like food.		
I wish that there was a better listing of events going on or special programs at the UC. I know I get the e-mail newsletter, but a posting somewhere would be nice too.		
Qdoba, or more assortment of food places to use dining dollars		
Inta juice		
more healthy eating choices, like chipotle or a salad bar, tokyo joe's, pita pit.		
I am satisfied with what is at the UC right now! It has a lot to offer.		
A grocery place...some students are not able to drive down to King Soopers or Wal Mart, so a place in the UC that would just sell the basics, I feel would do well.		
free food/drinks		
More food options for those of us that do not have student eating programs, the book store needs to be more competitive with textbook pricing.		
I all ready pay a too much for tuition, I think that the UC should have more free parking. I don't have the money to buy a parking pass. So it would be cool if there was more free parking.		
Some more music-oriented services (practice rooms, etc.) could be a nice addition. More lounge spaces (w/ fireplaces) to meet up with other people would also be fantastic.		
praying room		
study rooms		
It is being built as we speak: a convenient store.		
Bowling		
I think that it would be a positive impact to be able to check out rooms for group meetings that have computer hook up abilities. I see that as a quick fix to a common medium between all dorm facilities.		
I'm not sure		
I don't rely much on the university center, mostly because I live off campus. So many of the things I need the University center for works out pretty well for me. I would however, like to see that the computer lab hours stay open as late as the currently do, in the future.		
a la cart cafeteria--I wish it wasn't only an all you can eat buffet thing. I wish I could just go in and get a salad, or cottage cheese, have it weighed and buy only that.		

UNC Student	Faculty/ Staff	Student Employee
Having a printing resources store and/or post office would be great.		
I would like to see possibly. Like to see an actual entertainment area. Possibly like a game room would be cool. This would include; pool table, foose ball, table tennis, dart board, and maybe a big screen TV for video games. People can bring their own and hook them up. Simple things that can bring in more students to the UC and make them feel at home.		
they should think about putting in a panera...that is a good place to hang out and study		
Somewhere to buy real food like bread, cheese, milk, etc..		
underground tunnel system and a convenience/grocery store		
a convience store		
I do not use a lot of the services because I do not attend classes in Greeley. I go to Greeley only a few times a year when I cannot find the text books I need on line or at local text book stores.		
convenience store		
I would like if there was an Inta Juice or something of the sort, sometimes I just want a nice refreshment and not really coffee or a soda. Other than that I think the UC is fine.. maybe some more televisions in the upstairs sitting area would be nice.		
A full service bar.		
N/A		
Free hot chocolate		
There should be a smoothie place, or a hamburger place. Zachariah's could use some improvement in presentation.		
an art store would be great, I know the Barnes and Noble has some art supplies, but art students like myself often have to go all the way to Fort Collins or Denver just for art supplies		
I wish there was a place to hang out that wasn't so uncomfortable. The lounge is a nice thing to have, but it would be awesome if there were things to do - pool tables or an arcade or something to hang out and enjoy as well.		
More food options		
copy machine, more parking		
someone to fix the stuff i break. Also if the food joints had extended hours i'd be there a lot.		
Designated quite areas where you expect no talking to distract from studying		
Convenience store		
A convenient store that is basically like Walgreens.		
Convenience store		
I don't understand why ALL UC facilities aren't open during regular hours on weekends. This was a "problem" in the early 90's when I first attended and it still is.		
none		
More restaurant options		
Tutoring/study groups		
I can't think of anything that I would use often that is not in the University Center.		
Business Services of all types allowing both a marketplace as well as a social gathering place.		
A different bank and a bigger selection of cold medicine, or at least more stock. The UC is constantly out of Nyquil and Dayquil.		
None.		
Everything is offered		
N/A		
Meterless parking for students who have purchased expensive parking passes.		
I utilize what is already at the UC. I do not know that I would need anything more than what is already there.		
A great convenience store!		
more food		
A dining facility that serves a wider variety of options more similar to holmes or TK dining halls.		
I can't think of anything.		
On campus brothel		

UNC Student	Faculty/ Staff	Student Employee
Game room for students who live off campus, like pool and different games.		
Tokyo Joe's!		
none		
fax machines?		
I want the convenience store to open, that would be so helpful! I don't like the way that the UC tends to feel like a hallway between West Campus and Central Campus. It doesn't seem like a destination to me. I don't know what makes it not work. I have tried to study at the UC many times and I have met friends or groups there, but it never really feels like a good setting for any of those activities. I like the movies at the UC, but they are always the same time and day, which doesn't work with my schedule, or I would come. Maybe a theater room would be good. There just isn't much to do besides get food and sit somewhere. It would be fun if you could check out games from the info desk or something like that.		
no suggestions		
I would like to see a place where students can just hang out and study, the open area up stairs is so loud that it is hard to get any studying done.		
mail center		
Maybe if they opened up an ice cream place, that would be awesome! than I wouldn't have to drive off campus to get ice cream durring the day, because I do not have a dinning dollars.		
Panda Express		
Meetings for getting to know other students.		
Printing office		
Something fun to do.		
Rooms for class meetings where it's quiet and are free.		
The UC should be open 24 hours a day for the convenience of the students to eat and study		
More free events that have to do with snowboarding trips, concerts etc.		
More food options and more student friendly hangout space.		
financial services.		
More bus routes around campus would be helpful.		
I wish they had an all day food thing, like a gourmet to go, but all day, so like hours from 6am till 2 pm like CSU, because some students can't eat during all the set times.		
A convience store, Like 7 11		
More healthy food		
None at this time.		
If wells fargo was a real bank, there were more places to eat ie. Panda Express, Noodles, Panera or some other sweet chain restaurants, I would eat almost all meals at the UC. Food is where the money is, it's the only real service up there_ besides James Salon, that anyone actually uses. More tv viewing areas, Kepner literally has tv every 2ft, I think you can spend some money on a few tv's.		
N/A		
more dining options		
I just want more information available to me on upcoming events, like per se, before the night of said event.  I'm not super technology-savvy and do not enjoy being on the computer any longer than I must. In fact, it is amazing that I am even filling out this survey honestly, but I support democracy more than I want to indulge my laziness and aloof attention span.  What I'm saying is that I walk through the UC just to walk through it, for example when I'm parked on the other side of the building. I enjoy coming into the facility because it is very student friendly in almost every possible way. If more signage regarding possibilities to get involved were available along my walk I might be more inclined to attend.		

UNC Student	Faculty/ Staff	Student Employee
artists conventions		
speakers about career opportunities		
More outside food options like panda express or Qdoba things that are well know and liked. Also having better weekend hours for everything in the UC would be nice.		
Bar		
A movie theater, game room, bowling alley or stage. Some sort of entertainment based thing.		
a quiet place to study		
The convenience store (I know it's coming); I miss the copy center		
liquor/ cigarette store		
The computer commons is open all day and night. Maybe not all year long, but around midterms and finals it would be nice to have a warm meal and a cup of coffee available 24/7. Also, there used to be a pub in the UC, and beyond that CSU has a pub in their UC. We should have a pub again. It won't encourage underage drinking because even the dullest of UNC students know better than trying to use a fake ID on campus and risk not only arrest, but also expulsion. We have strong ties to the Coors family, maybe call up Pete and ask him to give UNC a deal on some kegs. Please bring a pub to the UC. Also, please bring back the bowling alley.		
convenience store		
game room		
I wish there was another food option besides just the three that was another healthy alternative for people without a meal plan. I also think that the UC would benifit from having events allowed to be held there without their catering required for food. Also, that convience store should hurry up so I can enjoy it before I graduate!		
The convenience store. I understand that it is going to open eventually and that's really the only thing I can think of that the UC is lacking.		
A healthy food vending machine would be nice.		
A concert/rehearsal hall for our campus' nationally recognized orchestra and bands is in much greater need than any improvements to the University Center. However, a bigger lot open to public parking because 90% of the public parking is used by those who already have parking permits and an intriguing social activity center, like a billiards room or bowling ally would make nice additions to the UC. Please do an online survey on what else should be improved on campus sometime.		
A quiet study area		
I have night classes and have not been able to get dinner there, which I would have appreciated. The only service open was the bookstore, and chips are not a dinner.		
The convenience store		
game room		
I wish there were more power outlets to plug my laptop into throughout the UC. I have to choose where I sit by where the closest power outlet is and sometimes they are all being used.		
Tutoring facility that is quiet.		
other University offer a late night place to get food somewhere on campus. I'm unsure of how successful it would be, but to provide something like a "gourmet to go" would go a long way to help those students choosing to use the UC during late hours.		
Possibly a copy center since the library is the only other place on campus to make copies.		

UNC Student	Faculty/ Staff	Student Employee
<p>The University Center needs to keep evolving and growing in order to meet the needs of the students. There should be more conference rooms because organizations are ever growing on campus. Some conference rooms should have TVs or projectors for slide shows or presentations not just for the council rooms and the bigger rooms. If ALL the rooms had that they should make that known. They should also provide small catering to small gatherings or meetings, not just for big functions and have them at a reasonable price. They should also have better places to put advertisements or flyers, not just at that one little station on the lower level and student activities. Bring back FedEx, It was convenient to send my packages and mail. The UC should physically expand sometime in the future and have more stores that cater to the needs of the students after getting the surveys. Change the color or make a bold choice of physically changing something outside of the UC (as far as what the building looks like) so that people WILL KNOW that that is our University Center. They should not know just by the bear statue. We don't need all the lawn space. I understand Colorado is green, but that is unnecessary and it wastes SO MUCH water.</p>		
N/A		
<p>I wish we still had that Kinkos because it was easier to fax and make copies of stuff there rather than traveling elsewhere, off campus, to do this.</p>		
<p>The Zachariah's eating area is too messy for studying but otherwise a nice area.</p>		
<p>More tv areas, not just the one upstairs.</p>		
<p>Perhaps more Bear Pride! After all we are the UNC Bears and the UC is somewhat lacking in how much pride we seem to have for our school! Utilize the C.O.W.S. club or other UNC spirit organizations that really take pride in our university!</p>		
<p>I'm an online student, so none.</p>		
<p>an affordable convenience store</p>		
<p>I need a prayer room in UC</p>		
<p>Microwave ovens for off-campus students to reheat their lunches.</p>		
<p>On campus bar.</p>		
<p>Full Service Post Office</p>		
<p>Currently, the hours of the UC are not opened to meet my needs, especially during the summer.</p>		
<p>none</p>		
<p>A more affordable bookstore or school supply store. Or a Wells Fargo branch that accepts cash deposits.</p>		
<p>more online interaction for out-of-state, on-line students</p>		
<p>I'm really excited about the convenience store opening soon. The bookstore is nice, but they don't offer any groceries or personal needs stuff, and the food they do offer is unhealthy candy and junk food, which I'm trying to avoid. I know it will be a bit more expensive than Wal-Mart or a larger store, but when it gets really cold and nasty out, It would be nice to have that convenience store on my way back from class.</p>		
<p>The ballrooms should be used more for social events, to get more students active on the UNC campus, whether the events are sponsored by clubs or are just a way to meet new people</p>		
<p>Drawing on my experience at other universities, a copy center and test banks would be nice, a more private, quiet environment would be conducive to studying but could be difficult to achieve with the current floor plan.</p>		
<p>i live off campus and i have a hard time finding coins for laundry. if there was a coin machine that would be great!!</p>		
<p>a redbox!</p>		



UNC Student	Faculty/ Staff	Student Employee
Cleaner floors and bathrooms, regulations on the noise level that is acceptable in the study areas, have more dining dollars accessible vending.		
Just the other day there was a huge set up of maps and lists and stickers for all of the students and staff/faculty to let UNC know what they thought of that campus safety, aesthetics, and other areas. This was great, but there were a lot of things on some of the lists that a lot of students seemed to want that we already have in Greeley. Maybe there should be something at the UC that lets students know what Greeley has to offer, that campus isn't the only place in Greeley. The other thing is what are all these events that happen in the UC? I don't seem to know what they are, so maybe better advertising is in order.		
N/A		
corner store		
Convenience store, burger stand, study rooms, rec room, video rental store		
None		
More dining options		
quite areas for studying, I think this would be helpful because a lot of students meet there.		
Student store		
The biggest issue that I have is that the times to get food are inconvenient, but this is an issue that is in every other dining hall as well. I think that the dining halls need to be opened at least until 8 or 9. 5 -7 and 5 - 6:30 is crazy when it comes to eating dinner.		
Student store, its been in "construction" for almost a year. Its about time for it to open.		
Nada.		
A grocery store		
praying room, more scan machine at the computer lab, fax machine,		
More comfortable, cozy seating areas, like in a Barnes and Noble or Starbucks.		
24 hour computer lab		
more online support		
N/A		
None that I can think of.		
More food options		
A Music Lab		
I think the services offered are enough.		
Copy Center, better variety of places to eat another Coffee Corner		
Lounge with arm chairs rather than just tables		
A place to get minor groceries (milk, for example)		
A smoothie or ice cream place.		
Cash banking services at Wells Fargo.		
na		
Meditation room or multi faith room for praying (I am Muslim)		
N/A		
Being able to buy a food court meal without having a meal plan.		
chipotle!		
tutors		
Corner store that sells pretzels, chips, drinks, etc		
I wish there were more gluten-free food options available in the UC. I really can't eat much there at all.		
A bar (like the Ram Skeller at CSU), more restaurants, more computer commons.		
I would use Barnes & Nobel more if I could afford anything in there.		
More food places would be better.		
Vending machines that took dining dollars		
More food choices besides just Taco Bell, Subway, and bagels.		
food area open all day that takes meal plans		
Nothing.		
I don't know that there are any services that I particularly need that are not currently offered.		
I'm pretty happy with what is available now		

UNC Student	Faculty/ Staff	Student Employee
There isn't much to do besides eat and study... It would be nice to have more leisure activities available.		
I think the convenient store will be helpful enough to cover anything I feel is lacking in the UC.		
I heard we were getting a student store and that would be a great addition instead of running to King Soopers to grab something quick.		
tutoring, *****a copy machine in the computer commons*****		
Quieter areas to study.		
An ice-cream parlor		
A convenience store, more food options other than subway, taco bell, and einsteins.		
Some kind of dance classes offered several times in the year.		
A convience store.		
Na		
food store--such as Walmart,Safeway, Kingsupers etc.		
More personal lounge, secluded rooms other than the suites like aspen and spruce. They aren't very nice to have a club meeting since they aren't very personal places.		
Quiet study area---find it distracting to study with all the activity in & out in the center		
i would like to see a redbox! please!		
Convinance store		
Chapel/Meditation Centre		
A student market where you could pick up essentials like milk, drinks, etc. More comfortable seating spread out, designated quiet/ study areas		
A grocery type store.		
redbox!		
N/A		
I guess more palces to get things to eat, since so meany studnets have to grab lunch and go. Then they would have more choices so they are not stuck with the same food everyday.		
n/a		
More seating/tables to use outside of restaurants in UC.		
more food variety		
At other schools I know there are free computer services, whether it's cleaning up the disk space or getting rid of a virus.		
A larger starbucks with additional seating. A restaurant that offers vegetarian food.		
N/A		
n/a		
I feel like the University Center should give up a ballroom so that people can sit in there and study when meetings aren't being held. The university center is hard to study downstairs and they need more working lights at the tables down stairs.		
more activities/concerts for everyone		
Grocery type store		
maybe a better quiet study area		
n/a		
More career information		
I like the idea of the little store. That will be handy.		
I am happy with all the UC has to offer		
Having a mini food store. Having things like milk, 12 pack of soda, ect. things that we can take back to the rooms so we do not have to go the wal-mart.		
Extended/ weekend hours		
Different food places (e.g. Panda Express or McDonald's), accessory stores, a convenience store.		
More food choices, and more places to sit and study.		
N/A		
a panda express		
A drug store. Something like a walgreens.		
More variety in restaurants.		
It would be great if we could get a Chick-fil-e in there! That would be awesome!		

UNC Student	Faculty/ Staff	Student Employee
none		
more food areas... tutoring center closer location		
More movie nights		
Free Hot Chocolate		
I feel as though the UC could have a cheaper coffee shop besides starbucks. An ATM located outside of the building where students could get cash would be helpful when they are around campus. If I were to come there to study it would be neat to have a coffee shop with lots of couches and tables secluded from noise that is similar to Margies, starbucks and other coffee shops combined. I think the noise and how open it is is sometimes hard to concentrate in.		
NA		
n/a		
Convenience store.		
An additional microwave for people who bring their own lunches		
I can not think of anything to add to the University Center, except more of a variety of places to eat.		
A Panera		
-Basic necessities and simple groceries store  -Redbox movie rentals  -Ice cream and smoothies  -A Wells Fargo with money		
More restaurants and reasons to go there. The Barnes and Noble never donates stuff to UNC campus charities which makes me hate them since we spend so much on books there. The overall feel and atmosphere inside the UC does not feel comforting. The new leather chairs and tables are a nice addition, but the general architecture, flooring etc is downright ugly. It is to say the least, a wart on the face of UNC. It does not look collegiate either. The starbucks, subway, einstein and james salon are all good additions however. My biggest issue with the UC is that the shops aren't open late enough. The UC should be the center of action on campus for late night activities and its the opposite. I know people don't go there much at night now, but that's because it sucks and its ugly. A little bit of a face lift, some nice shops restaurants etc. that are open late and people might actually go there at night. The outside is SO ugly too. I'm ashamed that it is even on our campus, especially when my friends come to visit.		
N/A		
Quiet only areas for students to study. Quiet areas to study after hours.		
Microwaves. I am a graduate student who takes night classes. There have been times that I needed to heat my own meals. Dining Services is awesome, but I frequently have special dietary needs and Taco Bell cannot meet them during low UC peak hours.		
A MAC Makeup Store and Jamba Juice. Also, it would nice to have a 24 hour conveninet store on campus.		
None.		
N/A		
The UC services are adequate for my needs.		
McDonalds or a Slurpee Machine		
n/a		
more food places to use dining dollars		
I really wish the Wells Fargo dealt with cash.		
A convenience store, if i ever need milk or aspirin or something simple it would be nice for it to be close rather than having to go to the grocery store to get it. plus i don't really use my dining dollars but they would be put to good use at a convenience store		
Its a great place, but maybe something like a small sort of mini mart would be useful.		

UNC Student	Faculty/ Staff	Student Employee
Wells fargo that deals with money such as cashing a check. More meal choices. Barnes and Noble needs to be open later and on weekends.		
A copy center linked to the printing system		
na		
I feel like pretty much every service is offered that I have needed.		
a convenient store, a fed ex, working printers		
In the late 70's, the UC had a reading room with overstuffed leather chairs and a music system that offered a variety of music to suit the taste of most any visitor. It would be nice to have something like that again.		
I would definitely like to see more food options in the UC. More of a variation of food would be nice.		
I'm just stoked for the general store coming soon!!!		
school store; post office/ mailing center		
Everything is available that I am in need of.		
gym, food after dining hall close!		
Mailing and copying center (mainly for mass copying or large document printing and distributing)		
none		
more food choices from other restaurants, like a legitimate chinese or italian sub restaurant.		
The Convenient Store!		
They are a lot of services offered. None that I can think of.		
Maybe a bigger variety of food could be offered.		
N/A		
More things to do.		
A bowling alley or a movie theatre like I have seen at other universities.		
A sort of hybrid bowling alley/bar.		
- A neutral ATM - Wells Fargo is extremely expensive for non-account holders.		
- It's a limited food court for non-plan visitors. \$18.00 for a meal when you pay in cash? Not happening. And Taco Bell, Subway, and Einstein are pretty much high calorie carb foods.		
- I would use a fresh juice bar/smoothie place frequently - if the ingredients were fresh, not packaged, frozen, or processed.		
n/a		
Panera!!		
None		
Everything is satisfactory.		
mailing/coping/faxing center		
A post office could be a helpful addition. I believe that this would be especially popular around the holidays with both students, faculty and other university staff. However, many professors would take advantage of a USPS location. As much as students text and are electronically connected, having a post office is helpful for mailing packages. Some students sell text books and other eCommerce items and a USPS location at the UC would create a more convenient on campus location for business purposes as well. Even if it was a tiny, one individual operated location. We had one at the college I did my undergraduate work at, back in Michigan, and the on campus USPS always had people mailing packages, buying stamps, having a passport created, etc.		
N/a		
Convenience store. Cheaper food and drinks. Everything is a rip off.		
More restaurant options		
A healthier option of food.		
More outside food places like Chipotle or Panda Express		
Post Office		
More non-work study employment.		
convenience store, more restaurants		
Extended hours at Einsteins.		
Jamba Juice, PLEASE! Get rid of the stupid food court I can't use.		

UNC Student	Faculty/ Staff	Student Employee
Quiet study areas		
Jamba Juice, I'd go all the time (or some other smoothie place)		
n/a		
Vegetarian or vegan meal options.		
a pizza place		
convenience store		
convenience store		
I think the University Center is perfectly adequate. I don't get over to that part of campus very often, but when I do, I like it just fine.		
grocery/convenience store		
I would like to see more services for non-traditional students and students with children. I have met quite a few students as myself that have children and wish UNC was more student/children friendly.		
Grocery store, medical marijuana dispensary, santa's workshop, roller coaster, dairy farm, petting zoo, aquarium, petting aquarium, strip club (but one that isn't all dirty and scary- you know the ones, with too much neon and glitter and AIDS for anybody's good), vineyard, another petting zoo, IMAX, levitating UC, rocket ship, and a third petting zoo.		
Cheaper salon services		
N/A		
I think the University Center is great!		
Post Office services.		
On-line services for distance students		
None. I think there are plenty of things offered there.		
Bowling.		
None, I'm happy with the services offered.		
N/A		
A store like a 7-11, a healthier food choices, more parking for parking passes		
N/A		
A student microwave, less expensive products at the food places, more permit parking less meter parking		
A convenience store of some kind.		
something other than Christian propaganda would be greatly appreciated. No giant anti-abortion shit becoming me into the UC and no giant tables about abortion and religion. I'm here to study/eat not to have a goddamn abortion.		
I think that the UC offers all of the necessary services.		
A little Grocery store		
Jumba juice		
...more eating places		
N/A		
Convenient store		
Convenient Store.		
none		
practice rooms, other eating establishments		
none that I can think of at this time		
Post Office		
The food options are not open at the times that students want food or drink.		
A small convenient store would be nice, so small trips to King Soopers isn't necessary.		
n/a		
Nothing much. I just wish it would open earlier.		
Convenience store, post office		
More food vendors. And the vendors that are there should be open more hours. Free parking.		
A convenience type store,		
not sure		
While Starbucks is great, I actually prefer the coffee corner as opposed to go to Bagel Bros or Starbucks. A better UNC merchandise store. I loathe Barnes and Noble.		
More quiet study areas.		
NA		
Designated quiet area, a snack shop, a post office location		
I find it acceptable with what is going		

UNC Student	Faculty/ Staff	Student Employee
None		
a frozen yogurt places!		
a C-store.		
NA		
More food choices. Einstein Bros, Taco Bell, Subway, and Starbucks all get really boring after a while. Maybe a Panda Express?		
Convenience store		
More dining places. Fast food		
The Convenience Store but it is in the process of being finished.		
Need more comfortable and quiet areas for studying or small group work. It's too noisy in the lounge as it is right now.		
N/A		
Convenience Store		
N/A		
n/a		
I would like to see more restaurants to choose from.		
None		
Not sure.		
A convenient store would be nice.		
More food choices		
lounge area specifically for studying/chilling with people. more intimate space, maybe a coffee bar or something.		
n/a		
dining service should be open to students without a meal plan. More non-metered parking.		
Get rid of the food court and add more options for the rest of us who don't have a meal plan and don't want to waste \$9 on a meal.		
Extend the hours of Subway and Taco Bell, especially on the weekends.		
Nothing, I like it the way it is now.		
Convenience store		
A study quiet room		
Since I live off campus I use very few services that they UC has to offer. I don't think that any service that was added would cause me to use the UC more than I do currently.		
I can't think of any		
More variety of places to buy gifts.		
chai tea machine in the food court.		
smoothie shop.		
More of a small restaurant rather than fast food, maybe something inbetween such as noodles and co or something		
More entertainment on weekends are an absolute must. Keep UC open on weekends and have an open mic, (cheap), movies, concerts, etc.		
A copy and mailing service. (UPS store for example)		
I wish that the subway would be available during breakfast time since other subways provide their breakfast sandwiches why can't the one in the UC also provide them?		
Postal services		
Study room for group projects		
I think they've got all the important things covered!		
Much like the library study rooms it would be wonderful if you were able to rent out the meeting rooms in the upper part of the UC for study groups.		
Some other food center like Panda Express. Also I think that for the food court that they should allow non-meal plan students to get food there. There were never enough choices at the new bear food place for me to go there often enough.		
Right now I can not think of anything.		
I only use the food court. Most of the stuff is otherwise pointless		
convenient store, chinese food,		
none		
Nothing. I think it has a nice variety of things, but maybe more students need to be informed of all the things offered. I am informed, but I know a lot of people who have no idea that there are a lot of good resources here.		

UNC Student	Faculty/ Staff	Student Employee
I can't think of any other resources I need/want		
A convenience store but I'm pretty sure you are already on that.		
An actual bank that can handle cash!		
I would love the convenience of a small convenient store for regular staple grocery items such as milk and bread. I have heard one is being put in the UC, but not soon enough.		
A bigger variety for the salad bar, and a small utilities shop.		
More restaurants		
maybe a cheap snack bar		
N/A		
I don't know		
A convenience store that sold nicotine.		
Cheap copy center, separate meeting rooms (open like at Michener, and by check out) like using the Aspen and "tree" rooms for study sessions regularly. I would use the Bistro more often if it wasn't as costly since I am off-campus and do not have a meal plan or bear dollars.		
Child care		
Presentations on career opportunities and businesses explaining what they desire in prospective employees.		
N/A		
A coffee shop other than Starbucks		
Maybe tours of all the things offered at the UC that most students don't know about.		
I have no ideas of any potential services.		
Another food place but not fast food like Taco Bell.		
more social events.		
it would be great to have somewhere to get soup during the cold days		
Wendys. Seems to be a high ticket item.		
Bring Back Fedex Kinkos or something like it. It was centrally located and perfect for student needs.		
A Dominos Pizza		
More choice in food options		
N/A		
A real restaurant and bar		
Some sort of "general store" would be extremely convenient. Having basics like shampoo or some groceries would make the UC a more useful place for students (especially those on campus without a car!)		
More places to buy food from.		
Panera Bread and Pizza Place		
Universal ATMs and free/cheaper printing at the lab.		
Chinese food!		
more relaxing places like conformable tables and chairs a quiet place, it is too noisy to study. I fell like try to study in a mall. The UC should be located in the center of the campus like many colleges. I would use that building to build classrooms and in the space of the old building in front of MacCree that are empty I would create a new UC designed for a modern university like the gym for example		
None		
I would really like it if the UC gained another resource like a convenience store or a Jamba Juice or something along those lines.		
Red Box in the UC to rent movies		
A quiet study area		
Gluten-free food!		
Qdoba, Pita Pit, Wendy's		
I think I will use that convenience store once it is built. Otherwise, I can not think of anything else that I want in the UC.		
Example: UNC students often compare our school to CSU and at their UC equivalent they have a bar and 24 hour food. It's a hang out place, the UC is good for groups meeting and studying etc but not a place to go grab a beer or a coffee late at night, there is no social aspect in the evenings unless there is an event going on. Let's bring the bowling alley back!		
other inexpensive food options, post office		

UNC Student	Faculty/ Staff	Student Employee
more comfortable study area with soft chairs, natural light, free of music and TV		
Healthier Options for food.		
I do not have a meal plan as I am a traditional student. The price for the food is too expensive. I would like to see more affordable options with the food court.		
Convenience store--When is it opening? p.s. name idea: Bear Necessities! (Get it? :.)		
I can't think of any		
None, I just don't really have a reason to go to the UC.		
Practice rooms for musicians.		
N/A		
I know I will use the general store when it finally opens.		
a place that is open on weekends		
n/a		
A campus store would be great. Like a grocery store type place.		
liquor sales, clothing optional Hot tubs		
More restaurants that are reasonably priced.		
A store.		

Please select the major reason(s) from the list below that keep you from visiting the University Center more often.		
Other Responses		
UNC Student	Faculty/ Staff	Student Employee
not everyone has a parking pass, so it makes it hard to find parking around the area (with other students parking all over as well)	I have not needed the services provided	Too many middle-school kids running around during the day. When I brought my parents to the UC for the first time, they thought we "shared" the cafeteria with a local school on a daily basis. It's loud, annoying, and I pay far too much for the University to be lending student-paid space out to local schools whose kids aren't even in High School yet. Why don't you send campus reps to the schools? Engage with communities?
everything that is there offered food wise is expensive compared to the same places off campus	I am rarely on campus for any length of time to use the services.	too loud to study
live far off campus	I go there when needed	I despise the bookstore. It's poorly stocked, over-priced, and is never open when I need it to be.
The options for lunch are limited.	There's no "heart beat", no centrally-located hangout area that attracts people to spend time there other than just passing through. Fireside Lounge is outdated, the atrium area looks like a 1970's ski resort. The center-area outside Computer Commons has a good vibe and has potential for a cool hangout area, but it's rather small.	Sometimes it can be a bit too noisy and crowded. With that in mind, the University Center is not conducive to studying or meeting groups of people.
I am a non traditional student and go home after class.	There are not many parking spaces that allow the Faculty/Staff permit.	There is little reason to go to the UC for study with no outlets for students. Also- the food as gotten terrible this year at Zachariah's and discourages many students, including myself..
I attend the Lowry Campus	I have tried twice to use the computers at the common room and I could never log in. The person at the desk was no help, either, so I had to leave in frustration.	I'm off campus
The parking lot is full.	Unless there is a meeting or I am doing orientation advising, no reason to go there	It is often cold in the Computer Commons and in the Zachariah's seating area, making it difficult to want to utilize those areas.
Currently I live off campus and out of town, so I do not use the UC very often. Every other year that I lived on campus I had no reasons keeping me from the UC-I visited all the time.	It's not particularly inviting and seems somewhat impersonal. Food court area is a bit sterile. What about booths, wooden tables and chairs?	More variety of food choices
I only really go for books twice a semester.	Too many metered parking spots. Not very customer friendly for close parking.	I find the library to be more accomidating to my study needs aside from books.
the cold weather	hard for non-university employees to meet here because of parking	Weather, Its just to cold to walk any distance
I do online courses only, and live in Grand Junction so I do not use the university center	Subway and Bear Logic are about the only places I frequent but hate the parking	The road is bad, weather is no good
I don't ever have a reason to go there.	I would like to see more performances, either paid or from university students to highlight their skills and talent.	The UC Worker named Danny
I don't need them. My needs are met elsewhere because of my age difference to that of the typical undergraduate student.	Live off campus -take online courses	The set-up is not very student-friendly. Difficult to find things.
I would go more often if the food and was cheaper/more available, also if it had more attractions.	you should have more reasonable parking prices---who has change to feed the meters	Rooms are often booked far in advance and cannot book meetings when convenient for us.

UNC Student	Faculty/ Staff	Student Employee
Don't need to go to the UC for anything specifically	don't need services provided there	The aforementioned ban on outside food.
Only come for 1 class- drive from Denver	I live off campus and as an adult don't need to visit the UC for my shopping	long lines, crowded, noisy
Sometimes activity which create a disruptive environment which make it difficult to study are scheduled either in the Computer Commons or within the UC. Children running around and screaming, partys and such, and it always seems to happen during exams. Otherwise I love the Computer Commons.	I go there when I have meetings only.	there is not a convience store.
I do not live here (I am from Laporte, CO), so I am not in town to utilize the building that often. When I do go, I am never dissatisfied with my experience there.	I visit when I need to.	Mostly because there isn't a cool social hang out spot like a sports bar.
I have a large gap in between classes, so I usually just go home.	Bear Logic, Zachariah's, Einstein's, Subway, Bookstore, Event Planning are the main areas of use.	I do not find a need to go there very often, and I only do if I need food.
I am distance student	Other than meetings and an occassional lunch, I usually do not go to the Center. However, I find the atmosphere pleasing and the staff very accommodating.	I no longer live on campus so it is not the most convenient place for me to get things done at.
I would go the UC if there was a gluten free cafe.	the custodians are creepy	The parking timeframe for meters is too long. It would be nice if friends could meet me at the UC after 4 with no meter or parking tickets. They's come more often and spend money.
not in area	Not enough food variety.	Too loud for studying
I am a student at the Denver Campus.	There is easier parking should I want to drive somewhere to get food. I am on northeast campus.	The James Salon Staff are rude and do a poor job cutting and coloring hair.
Don't have a need to go there. I live off-campus in loveland so I just go to class and then go home.	I visit most frequently for meetings in Spruce, Panorama, ballrooms and for hair cuts at James; occasional coffee IF I'm there for some other reason; other services not appealing	
Online student	I'm staff and use the UC for attending meetings/trainings. I eat there on these occasions	
I am a graduate student in music and the UC is too far of a walk.	Unsure if services will be open.	
There are not many things I find useful at the UC	I don't like the bookstore. I use the Bookstop because they can get books easily when Barnes and Noble cannot. Barnes and Noble didn't even inform me last semester when a book I'd ordered was out of print.	
I'm not in Greeley; i'm at the Denver Urban Center, which has nothing extra!	I don't have a reason to visit the UC on a regular basis.	
too noisy	I work out of the Chamber and don't need the services of the UC	
Commuter grad student don't really have a need I buy my books online classes are later in the day	Dining menu needs more variety!	
I am a distance learning student and nights and weekends are the only time I would be able to visit the UC - the one time I did go to purchase needed material from the bookstore, they said I had to buy it at Bear Logic and that store was not open. It really does not suit the needs of distance learners/adult students.	Parking	
I used to go to the UC to study, but the lighting in the food court area is terrible at night, and there are too many noisy events going on (large group meetings, etc.) for me to study upstairs.	one thing I would like to see is to drop the requirement that any refreshments for a meeting must be provided by the expensive catering service at the UC. I don't schedule meetings there.	
too noisy	Parking permits required and the meters oftentimes don't last the length of meetings, etc.	
Online Student	The brick/tile floor on the lower level and the bazillion carts that roll across it make for an unpleasant auditory experience.	
Usually no reason for me to be there.	Don't care for the main retail outlets.	
Main reason I go to the UC is for Barnes and Noble, and they don't have very open hours...	I find the layout, exterior entrances to be uninviting.	
It's inconvenient for me. I wish each side of campus had some healthy option for food (not vending machines). At Auraria Campus, I know several of the buildings have a bagel shop or something like that instead of all in one area. I would definitely take advantage of that if it was in the same building I'm in. I tried to eat at the food court once and it was closed. I don't even know what the hours for lunch are because I couldn't find them posted?	there are no OTHER services provided that I am interested in.	
I usually just go to use the lab which I like.		
I'm usually not around the UC to use it.		

UNC Student	Faculty/ Staff	Student Employee
Extended studies student- but when i needed it, it was just great!		
I am on the extended campus in Denver		
see above comment box		
I don't go on this part of campus		
I love off campus and don't really see a need for me to go in unless I want to get some food.		
Food expensive. Don't understand how cafeteria works. Insufficient selections and more than sufficient prices in book store. Lack of quiet, comfortable study areas. Expensive parking when I'm driving without my parking tag.		
I am taking classes online; I live in Minnesota		
See #4.		
online students		
I am enrolled in the Extended Studies Program		
I don't really have a reason to ever go to the UC		
Nothing interesting to do there.		
All of my classes are out of Gunter, so I rarely need to use the UC services		
I live far off campus.		
I used to last semester all the time but never go there this semester		
Aggressive advertising is a turn-off		
I rarely hace business at the University Center		
I am a distance learner living in Shreveport, LA my freinds don't hang out there.		
The bookstore never has the books that I need;they never order enough. I don't care about the high prices		
I am not a resident student so I don't need to visit often, but when I do need the services it is always open and everything is easily accessible. I am very satisfied with the UC, if I lived on campus I would go there more often.		
Over 50% of the time I am able to go to the UC, I find it difficult to study/relax due to the noise being created by visiting middel school students. I am not opposed to the visits, I would just think they would be more supervised and repectful.		
I'm on the campus only during the summer.		
I walk through to get to classes and not much influences me to stop.		
I am an online student living in Washington State so I have never visited the University of N. Colorado's campus. I'm sure it is lovely. I will see it when I graduate in May:)		
Not at Greeley Campus		
Its cold outside.		
out of campus		
I only go there for the book store		
Kinda boring. Could be more fun and appealing.		
A bit too crowded/noisy for me to use it as a study center		
I dont live in Greeley, I am an extended studies student and rarely come to campus.		
I live in Fort Collins so go home right after class		
parking can be expensive, and if the parking tickets are 2x more expensive than city parking tickets...which is lame.		
The smell of the food being cooked in the court distracts me from studying.		
Live off campus, a bit too far to regularly make trips to the UC		
All of my classes are in Gunter and it is kind of a pain to walk down to the UC for 1/2 hour		
I would love to visit more often, but most of the seating areas are filthy and rarely cleaned in an acceptable manner. The custodial staff leaves much to be desired.		
NO NEED TO GO OFTEN		
I do not live in Greeley and most of my classes are on line.		
Poor Subway, Taco Bell, Starbucks and Einsteins hours.		
There aren't many services offered that I am intereseted in. This is differen't than none.		
food options not that great.		
Non-traditional student that needs very little from the UC		

UNC Student	Faculty/ Staff	Student Employee
A lack of services in the food area. Taco bell is very unhealthy and Subway is good but gets old fast. A different place to eat without a food card would be great.		
I am not usually near it and I haven't really needed to use any of the places in the UC. I did go to Barnes and Noble when I needed to, but I often haven't needed to go anywhere in the UC.		
Only use when needed for books, tech help, wireless and coffee		
I am a non traditional student and I live in longmont. If I lived on campus I'm sure I would use the UC a lot more, or even if I simply lived in Greeley.		
The food services, like Subway are too rushed and they through together a sandwich that often isn't up to standards that you would get outside the U.C. Also getting a Panini in the food court is always over crowded, and often takes too long even though it is the best served food in the food court. I pay a lot of money to go into food at the UC, it'd be nice to be valued as a customer.		
I am a distance student living in Texas. Therefore, I do not have access to these services.		
I don't need as many of those services.		
I am not close to the Greeley Campus		
More study rooms like at Michener would be really nice.		
The weather makes it too cold to walk.		
They do not currently serve alcohol.		
its very loud and often too busy for me to study or focus there.		
Too loud and too many people.		
It's noisy and usually packed with people. Also, there isn't really any healthy food there, so why pay for unhealthy food?		
McKee Hall offers many of the same things I would go to the UC for, and it's right next to the library for those things it doesn't offer.		
Most services they provide there I have at my house...I usually go there to spend time in between classes.		
I would only go to Wells Fargo and Barnes and Noble, other that I do not have a need to go. I would rather go to the library to study and use their computers.		
I live in New Mexico		
Have parking that doesn't need meters or the parking pass (have more parking space outside of the parking lot		
When I need to fax or make copies of stuff, that is when I'm not at the UC.		
I am not a traditional student and I don't have time to visit the center.		
I'm a UNCO distance learner!		
I'm a distance learner.		
I live off campus and find the same services elsewhere for more affordable prices.		
out of state		
I discovered yesterday that there isn't a very convenient way of stopping by while on a bike...if coming through the northeast entrance, you have to bike all the way up that hill. And then if continuing past the UC to west campus after the visit, you have to bike back down and around the parking lot to get back to the bike path and bike ALL the way up the hill again.		
I have no reason to visit it, I can take care of most everything I need at my off-campus apartment. I only visit the UC to buy textbooks and other class materials (like blue books)		
I use the Lowry Campus because I live in Denver, But I get up to Greeley for classes sometimes		
It's expensive. I can't afford many [or any] of the services there, so I don't usually bother.		
it can be loud and dirty		
No free parking		
I only attend two classes a semester, so my need for services is low.		
I go when I whenever I want. I don't visit all the time, but I never run into issues.		

UNC Student	Faculty/ Staff	Student Employee
A grocery store would be very helpful because I do not drive and so getting to the store can be difficult at times		
all of my classes are in mckee, so i use the computer lab in there and usually go to the michener library to study because my car's usually parked behind Candelaria		
I am never on campus long enough to utilize the facility.		
I am a distance education student. I go to Lowry, which is so terrible I don't go if not absolutely necessary! I wish I lived near Greeley		
mostly online classes		
no need to go there		
limited time on campus		
I am a graduate student attending Centerra campus, I have only been over to Greeley for on campus reasons twice.		
I am extended studies and live in Denver		
I buy my books at Amazon.com for the most part, and I do most of my errands and buy most of my food near my home. Therefore I do not need the Wells Fargo, the Subway etc. I do grab quick food at Taco Bell once in a while. But when I lived on Campus I used the UC a lot, so I'm sure Freshman and Sophmores would have more uses for it than a person who lives away from campus like myself.		
no food I can eat		
Other places are more convenient (Redidence Hall front desk, Holmes Dining...)		
I can't bring the dog to study.		
It is difficult to find parking without a parking pass.		
It's often noisy.		
I just don't go through		
I live in Fort Collins		
I'm only on campus twice a week, I live far away, and only go to class on the other side of campus		
not a good place to study..loud		
I am an online, off-campus student living in Denver.		
I never really have a need to go there.		
The manager of the UC Food Court is often very rude.		
I live off campus.		
I just don't have a need for it everyday. If I need something from the UC or if I am passing through I may stop and use whatever service I need to.		
Career services wasn't helpful. I was actually told my resume was terrible after I utilized help from there. The parking passes for the school year should cover parking in the UC lot. I think it is ridiculous to have to pay for parking.		
not convient or on my mind		
its ugly amd the atmosphere sucks!		
I am an off campus student and live in Fort Collins		
I am an extended studies student in Denver.		
There is no buss that stops there.		
I am an online student, therefore I am not on campus to use any on campus services.		
I live over 40 miles from campus.		
I'm a distance learner; however, I will be on campus for the next 3 summers and will try the services then.		
its too cold to walk over there		
It is far from harrison and i do not have a car		
Maybe I would visit more if there was a post office. ( :		
It's placed on a hill. For someone who has to walk everywhere, I do not like walking to the UC.		
Barnes & Noble Bookstore would be a huge draw for me if their book prices were more competitive.		
Don't have the money to spend on the services I would use there.		
I go to the UC when I have a reason to visit.		

UNC Student	Faculty/ Staff	Student Employee
Parking costs \$\$ if you don't have a pass on school days		
library and other buildings (Ross, McKee, dining halls) offer many of the same resources		
Distance from campus/ services not interesting enough to make the commute		
it isn't levitating		
I live an hour away and do not have the time to hang out at the center.		
Parking fee. I think there should be free parking only at the UC because it is a student body wide used building		
I would visit Subway more often if the service was faster. They are not up to the standard of other subway stores, especially those near campus. Other than that, I visit the UC often for various reasons.		
Work with the Catering Department		
The stores in the UC aren't open when i have time to go to them usually		
Christian propaganda makes me uncomfortable and unwelcome		
dont really know what it even has to offer		
If cannot park close without a parking pass		
the tables are always dirty. every time I want to eat or do homework, I feel disgusted and go somewhere else		
It can be very cold at times.		
There is not enough parking at the UC. It is ridiculous that there is so much metered parking there.		
I am a graduate student and do not need many services anymore.		
weather		
Live off campus.		
Nothing, I just don't need it very often		
Weather.		
Not on campus very often		
I only use it for computers/printers and I live too far from campus		
Closed on weekend evenings and nothing to do there.		
I get annoyed that there isn't free parking as I'm often running in to do a couple minutes of business, not to camp there all day. It's a hassle for those without parking passes or change on hand for the meter.		
Not on campus anymore.		
Don't live on campus		
No services are of interst to me and I would prefer better food choices.		
Food places like Taco Bell have really random closing times		
Don't need to visit it		
I don't have a need to very often		
I just don't need to go there a lot. I go sometimes for various reasons tho.		
The UC should located in the center of the campus like many colleges		
I take most of my courses on line so am on campus a limited number of days each week. I commute from Boulder so focus on classes when I am on campus. I also have access to services (e.g., IT support) from the CU-Boulder campus.		
It's not on my way to class.		
I am off-campus student and my classes are not in the UC		
Not usually on that side of campus		
What I mentioned above, though I do frequent the UC for study groups and meetings and some events or speakers etc.		
Visit when I need to otherwise I make use of the library and McKee		
I often have night classes as a graduate student and the university Center is not open at this time		
I am a distance learning student; I live about two hours away.		
live off campus		
Free Parking		