# University of Northern Colorado Dietetic Internship

# **Preceptor Training**



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# What is a preceptor?

- You are an expert, such as a Registered Dietitian, who provides guidance, practical experience and training to an intern.
- You must have adequate time to provide supervision.
- You are a planner, role model, provider of information, facilitator of learning, and a guide.
- You will be all of these, and more to a dietetic intern. THANK YOU!



Image: Used with permission by the Academy of Nutrition and Dietetics.

# Characteristics of a Great Preceptor:

- Demonstrates enthusiasm and patience; shows respect for people of all backgrounds.
- Remembers interns are preparing for entry-level work; participates in own professional enhancement regularly.
- Is honest, self-confident & willing to demonstrate skills for the intern.
- Challenges intern performance by giving them responsibility.
- Is specific with praise and appropriate feedback.
- Honors the interns' efforts.

# What Do Interns Need to Learn?

### The CORE COMPETENCIES (CRDN):

- Interns are required to complete a list of competencies throughout the internship in the form of activities/experiences, and written assignments
- They are to guide the intern and preceptor in the learning experience
- The Competencies form the backbone of the Rotation Evaluations and Progress Reports
- The assignments that correspond to the CRDNs will further learning for an intern



# Limitations and Strengths of Interns:

- They have different modes of learning: visual, auditory, practical.
- They have an untested work ethic; they may not know how to prioritize work or manage time; they may be unsure of their abilities.
- They may not understand the limitations imposed by reality; they are idealistic.
- They may have limited client/patient contact; limited management and foodservice experience; limited team experiences, therefore limited skills; limited communication skills.
- Please do not assume a MS or PhD intern has more advanced clinical or administrative skills.



# Strategies to be Successful with an Intern



#### **Positive learning environment:**

- -Interns can make a mistake without fear of reprisal.
- -Allow interns to solve problems and receive feedback for their efforts.
- -You as the Preceptor know the difference between "need to know" vs. "nice to know" for the intern to truly be at entry-level.



#### **Clear Communication:**

- -Provide orientation
- -Ground rules
- -Explain the norms for work
- -Learn who you are working with
- -Model professional characteristics
- -Be focused and enthusiastic



#### **Evaluation:**

- Should be ongoing and frequent to help modify skills and behaviors.
- -Should be used at the end of the rotation experience to determine what expectations have been met and what skills and behaviors need to be strengthened in future activities.

# Handling difficult situations

### Problems/Causes

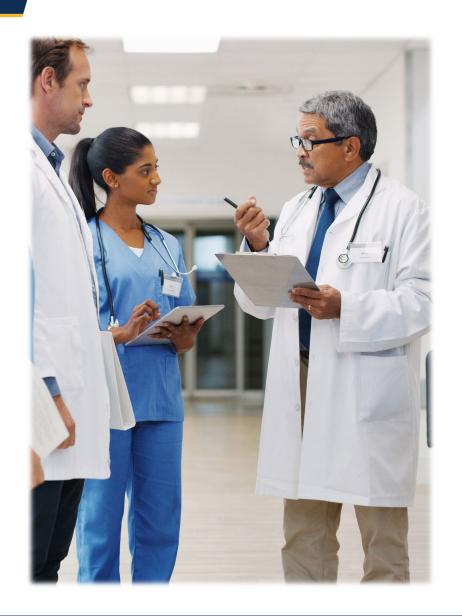
- Inadequate knowledge prior to the rotation.
- Skill deficiencies (unable to translate theories to treatment).
- Personality difficulties (poor communication and interpersonal relationships).
- Situational difficulties (ex: intern has had a family member suffer from cancer, therefore intern avoids working with cancer patients).



# **Handling Difficult Situations**

## Strategies

- First, remember that rotations can be adapted as long as the intern learns the desired competency.
- Be realistic about expectations of intern.
- Identify problems early in order to promptly address them.
- Interns need to understand that there are consequences of their actions.



# Handling difficult situations

## Strategies

- Frequent, ongoing evaluation provides the forum for discussion of problems as well as positive feedback.
- In a discussion, be specific, professional and to the point.
- · Clearly state policies and expectations.
- Try to identify the positive in an intern in order to provide a foundation on which to build improvement.
- Talk with the intern about situations that make them apprehensive.
- Provide sources of additional information outside of the rotation.

• Please remember: Without you as a preceptor there would not be dietetic internship programs. You have an enormous impact on the education of aspiring practitioners. Your efforts are

appreciated!





- Can be found on the UNCO Dietetic Internship website: <u>For Preceptors</u> (unco.edu)
  - Preceptor Manual
  - DEI resources
  - · Continuing Education information
- The Commission on Dietetic Registration offers a Preceptor Training Program
- CPE credit can be earned for precepting

# Last, But Not Least

- Use the Internship Director and the Program Coordinator Specialist as a resource for yourself.
- We will do our best to clarify the internship process.
- We are here to support your efforts and advocate for both you and the intern.
- The goal is success for *everyone* involved in the program. Your efforts should pay off for you too.



Thank you!