

UNIVERSITY of
NORTHERN COLORADO



**ENROLLMENT MANAGEMENT & STUDENT ACCESS
DEPARTMENT GOALS WITH INITIATIVES
2010-2011**

Goal 1: Improve the effectiveness of undergraduate recruitment.

Priority	Initiative	Area
1	Overhaul admissions visit website to simplify navigation	Admissions
1	Implement new online campus visit scheduling software solution	Admissions
1	Successfully implement Banner CRM, completing each milestone on time.	Admissions
1	Develop strategic communication plan to be integrated into Banner CRM	Admissions
1	Develop a comprehensive DSF recruitment and enrollment plan	Admissions
1	Develop and implement plan to follow up with incomplete applications early in the process	Admissions
1	Develop strategic plan and operating procedures for new Alumni Ambassador Program	Admissions
1	Host "Family Night" for a UNC Ice Hockey game at the Greeley Ice Haus.	Campus Recreation
1	Invite area high schools to attend UNC Club Sports home events.	Campus Recreation
1	Translate Campus Recreation marketing materials into spanish.	Campus Recreation
1	Effectively promote Outdoor Pursuits trips, workshops and experiential learning opportunities.	Campus Recreation
2	Develop virtual tour of the Campus Recreation Center.	Campus Recreation
1	Successfully serve all summer camp groups.	Dining Services
1	Successfully serve all NSO groups.	Dining Services
1	Promote community involvement by being a part of FACS for District 6 which will build relationships with local schools and students by discussing and assisting to improve Career Science programs.	Dining Services
1	Participate in Career and Technical Education Advisory Council (CTEAC) through District 6 which is developing the "Pathway Project" that helps identify skills needed by students interested in the Hospitality Industry and helps guide their continuing education towards those careers.	Dining Services
2	Participate in Windsor Harvest Festival	Dining Services
1	Open Starbucks and Taco Bell on Saturday's of Homecoming and Family and Friends weekend	Dining Services
1	Open Starbucks on Saturday's for Preview Days	Dining Services
1	Participate in Homecoming Central festivities and provide a Beer Garden before and after football game, Einstein Bros. Bagels booth, and Pepsi trailer with beverages.	Dining Services
1	Send in paperwork to add west Michener lawn to Optional Premise License-Nottingham for Homecoming Central beer garden	Dining Services
1	Phase I: Conduct a Soft Opening of the Convenience Store.	Dining Services
1	Phase II: Conduct a Grand Opening of the Convenience Store.	Dining Services
1	Review 2011-2012 awarding procedures with goal to make changes early in the cycle	Financial Aid
1	Actively participate in the CRM implementation Phase II	Financial Aid
2	Continue on with Net Tuition Calculator Phase II	Financial Aid
1	Continue on towards implementation of a Stars-on-line for UNC.	Financial Aid
1	Update web site with a more comprehensives on-line guide to financial aid similar to CSU's.	Financial Aid
1	Update web site for consistency for DL information instead of FFELP.	Financial Aid
1	Monitor and actually study QA information and procedures as well as potential changes to "Federal Verification" policies in determining UNC policies for 11-12 verification.	Financial Aid
1	Change Exit and Entrance counseling from mapping the future to NSLDS to comply with new DL programming.	Financial Aid
1	Monitor possible changes in the Federal SAP policies as well as the actual changes recently implemented in institutional policy for the coming year for effectiveness and compliance issue	Financial Aid
1	Review and update brochure and web site information keeping transfer students in mind.	Financial Aid
2	Write an article for publication with a FIR about our experience for regional or national publication	Housing & Residential Education
1	Collaborate with Visitor's Center to enhance showroom program	Housing & Residential Education
2	Improve marketing materials for Living Learning Communities	Housing & Residential Education
2	Improve marketing materials for Diversity Mentor Program	Housing & Residential Education
2	Develop Virtual Tours for all Residence Halls	Housing & Residential Education
1	Explore usage of technology for communication	Housing & Residential Education
1	Strengthen Bearapalooza for recruitment purposes by including Admissions and Athletics	Housing & Residential Education
2	Assess Communication Plan for incoming students from Housing & Residential Education	Housing & Residential Education
1	Assist with the launch of the CRM banner module	Housing & Residential Education

Priority	Initiative	Area
Goal 2: Increase undergraduate student persistence toward academic goal completion.		
Priority	Initiative	Area
1	Recognize academic success of Club Sport members through the creation of a UNC All-Academic Team.	Campus Recreation
1	Provide professional development workshops, lectures and trainings for student employees.	Campus Recreation
1	Expand upon collaborative opportunities with the Master of Public Health and Community Health academic programs	Campus Recreation
1	Successfully serve pre-season meals for UNC Athletics.	Dining Services
1	Recruit student employees during New Student Orientation.	Dining Services
1	Identify food items and or menu items currently being used that can be changed to more healthy alternatives to overall increase the nutritional value of the food offered by Dining Services.	Dining Services
3	Provide food management rotation for a dietetic intern	Dining Services
1	Open Sunday dinner for meals for students returning from Thanksgiving and Spring breaks	Dining Services
1	Provide meals at Holmes Hall during Thanksgiving break	Dining Services
2	Post information provided by FND 360 class and the Student Dietetic Association during National Nutrition Month	Dining Services
1	Coordinate lab efforts for FND 320 and FND 446 during spring semester	Dining Services
2	Determine Residence Life needs for operations open over Winterim/Interim session.	Dining Services
1	Phase I: Extend Hours of Operation at Retail Dining locations	Dining Services
1	Phase II: Analyze daily if break even counts/revenue is made for Retail Dining locations that have extended hours	Dining Services
1	Phase III: Determine whether or not to continue extended hours of operation, or if additional marketing is necessary.	Dining Services
1	Monitor /train students peer progress towards assisting more with whatever verification process we have in place for 11-12.	Financial Aid
2	Implement and refine the student staff and services of the information desk.	Financial Aid
1	Develop plan for Residence Life to support common reading for first year students	Housing & Residential Education
1	Refine LEAD ON year round curriculum (Aug - May)	Housing & Residential Education
2	Launch/Implement Residential Second Year Experience	Housing & Residential Education
1	Work with Admissions to Implement a welcome week program targeting transfer students	Housing & Residential Education
1	Support STEP students, Unaccompanied Minors and other special populations through orientation and arrival on campus	Housing & Residential Education
1	Implement a welcome program for out-of-state students	Housing & Residential Education
1	Assess out-of-state student needs	Housing & Residential Education
1	Assess male student needs	Housing & Residential Education
1	Assess students of color needs	Housing & Residential Education
1	Partner with University College to support XLA students	Housing & Residential Education
2	Explore XLA mentoring program	Housing & Residential Education
1	Support Bears MATR Program	Housing & Residential Education

Goal 3: Identify and secure new funding sources and reallocate existing resources to fund programs that demonstrate success in preparing, recruiting, and retaining students.		
Priority	Initiative	Area
1	Explore possible fundraising opportunities through the development of a Club Sports alumni network.	Campus Recreation
1	Sell fitness drinks at the Campus Recreation Center entry desk.	Campus Recreation
1	Implement additional spa services through the massage therapy program.	Campus Recreation
1	Implement fee based nutrition counseling services.	Campus Recreation
1	Market Bear Plans to students affected by new First Year Student Live-On Requirement.	Dining Services
1	Market Dining Dollars to students affected by new First Year Student Live-On Requirement.	Dining Services
1	Market Bear Plans to students affected by new First Year Student Live-On Requirement	Dining Services
1	Review and update product specifications to ensure quality expectations are met by approved vendors	Dining Services
1	Utilize the Marketing Plan worksheet developed in 2010 to Market all retail dining locations, Concessions, Food Court, and Bear's Bistro	Dining Services
1	Research the Feasibility in Catering participating in a Taste of Weld County	Dining Services
1	Implement Reward and Recognition program for Retail Dining locations for suggestive selling, increases in revenue, transactions, and average sale price	Dining Services
1	Continue to work on the development of the Market to Go program for UNC Catering for implementation in 2011	Dining Services
1	Develop 5-year plan	EM Central Office

Priority	Initiative	Area
1	Continue to monitor aid dollars awarded and expanded for 1011 in order to assist in budgetary impact and analysis.	Financial Aid
2	Explore the possibility to widening the Greeley Promise to other parts of Weld and Larimer Counties (i.e. Windsor, Eaton, Kersey, Johnstown, Fort Collins, etc.).	Financial Aid
2	Investigate a menu of presentation and training topics for conferences and events	Housing & Residential Education
1	Investigate Valet Today, 360 Room, and other fundraising	Housing & Residential Education
3	Look at additional private partnerships to support Res Life programming, ie. Vendor Fair	Housing & Residential Education
2	Investigate College Room Creator and other means to review student room floor plans	Housing & Residential Education

Goal 4: Continue to integrate EMSA into a cohesive unit.

Priority	Initiative	Area
1	Work with other units to create "Admitted Student Visit Day" for spring 2011	Admissions
1	Collaborate with Housing and Residential Education on the UNC Farmers Market.	Campus Recreation
1	Host EMSA appreciation night at a UNC Ice Hockey Game.	Campus Recreation
2	Participate in the UNC Adopt A Spot Program to maintain herb beds around the dining rooms	Dining Services
1	Prepare plans to collaborate with other departments on Fall Opening, Bear Fest and Homecoming preparations	Dining Services
1	Update the "content" of the UNC Catering web-site and collaborate with Scheduling & Events, and Manager of Marketing and Community Relations.	Dining Services
1	Develop marketing schedule for Retail Dining-UC, Coffee Corners, Concessions, UNC Catering, and UC Food Court.	Dining Services
1	Collaborate with Manager of Marketing & Community Relations for EMSA for Coffee Corner Marketing Plan	Dining Services
1	Continue to visit RHA council meetings periodically throughout the year to promote "What's New in Dining"	Dining Services
1	Partner with the Recreation Center for RecFest event on opening weekend to promote Bears Bistro and UC Food Court open at night, with samples of new menu items.	Dining Services
1	Initiate a new professionals group to develop relationships at the entry level of our organizations	Housing & Residential Education
2	Form "Alumni" group for housing and residence life professionals	Housing & Residential Education
2	Monthly meeting Registrar/Adm staff to identify & resolve similar issues	Registrar

Goal 5: Assess and improve internal operations that will allow units to increase service and program satisfaction for the UNC community, develop operating efficiency, and generate innovative ideas that benefit the operations and its processes.

Priority	Initiative	Area
1	Explore increased collaborative opportunities through the development of a campus graduate assistant committee.	Campus Recreation
1	Improve retention of Intramural officials in order to improve the quality of officiating.	Campus Recreation
1	Create a Club Sports executive counsel.	Campus Recreation
1	Offer lifeguard training certification course.	Campus Recreation
1	Develop educational wellness videos.	Campus Recreation
1	Integrate American Council of Exercise "integrated fitness training model" into personal training practices.	Campus Recreation
1	Create video marketing to promote fitness and wellness programs.	Campus Recreation
1	Publish a monthly fitness and wellness "e-newsletter."	Campus Recreation
1	Increase the number of group fitness classes offered each week.	Campus Recreation
2	Create downloadable "E-How" wellness videos and post on the Campus Recreation website.	Campus Recreation
1	Implement the American Council of Exercise education partnership into practical personal training course.	Campus Recreation
1	Phase III - Make any adjustments to concessions menus: Utilize the National Association for Collegiate Concessions (NACC) by using their product/pricing survey on a yearly basis to compare ourselves against colleges of the same size across the nation.	Dining Services
1	Incorporate new concepts, menus, and dinner hours at the UC Food Court	Dining Services
1	Implement new Bears Bistro dinner hours	Dining Services
2	Fine tune hours of operation for Retail Dining	Dining Services
1	Continue gathering of data and information for Program Review	Dining Services
2	Begin compilation of Program Review report	Dining Services
2	Revise healthy dining brochure	Dining Services
1	Develop departmental emergency response procedures for fire	Dining Services
2	Develop departmental emergency response procedures for flooding	Dining Services
1	Develop a drink policy for the kitchen in partnership with Weld County Health Dept.	Dining Services
1	Evaluate current knife sharpening service	Dining Services
2	Develop and implement sanitation procedures for transportation carts and food holding carts in all areas of Dining Services	Dining Services

Priority	Initiative	Area
1	Update MSDS books to be current with new chemical company and chemical closet inventory	Dining Services
2	maintenance methods	Dining Services
1	Implement a Build to Order stir fry bar at Tobey-Kendel	Dining Services
1	Coordinate menu offerings at Holmes to offer variety while making appropriate changes to allow for better line management	Dining Services
1	Generate monthly financial reports for each department that include at a minimum the following key performance indicators: food cost percentage, labor cost percentage, food cost per meal or transaction, labor cost per meal or transaction, and sales per labor hour	Dining Services
	Develop Catering policies and procedures regarding decorations, initiatives, floral arrangements, ice carvings, etc.	Dining Services
1	Add Ice Carving to the web-site and Catering menu	Dining Services
1	Add Floral Arrangements to the web-site and Catering menu	Dining Services
1	Add Polish Sausage for the Grillin' Bear Tent at Concessions for Football Games	Dining Services
1	Add Cherry Limeade and Limeade drinks to all Concessions sporting events	Dining Services
1	Add Fried Mushrooms, Jalapeno Poppers, and Fried Green Beans to Football, and Men and Women's Basketball games	Dining Services
1	Add Sushi One to Convenience Store grab n'go products	Dining Services
1	Add Eileen's Colossal Cookies to Convenience Store grab n'go products	Dining Services
1	Add Coffee Corner Grab n'Go items to Convenience Store menu	Dining Services
1	Research the Feasibility of adding Hot Grab n' Go items to the Convenience Store menu based on space, electrical, and customer demands/restraints.	Dining Services
1	Research and purchase the appropriate POS/scanning software/hardware from CBORD for the Convenience Store	Dining Services
1	Research the feasibility in purchasing an internal labeling system for Grab n' Go Coffee Corner items, Convenience store items, and Catering Market to Go items (Such as M & M label or BarTender program)	Dining Services
1	Research the feasibility of purchasing the interface between CBORD FSS and Micros for better, more complete, timely, and more efficient reports	Dining Services
2	Investigate use of voice over internet phones "services" for marketing events, hours and menus.	Dining Services
1	Phase I: Install wiring for network connections for 2nd set of readers (16-30) of 75 Pepsi machines	Dining Services
1	Phase II: Install card readers for readers #16-30 of 75 Pepsi machines	Dining Services
2	Develop parent friendly information portal on Dining Services webpage	Dining Services
2	Investigate email listserv for menu distribution	Dining Services
1	Create a plan for opening a C-Store at the University Center for FY10-11 opening	Dining Services
1	Implement new Coffee Corner products: veggie cups, Grilled Chicken Raspberry Vinaigrette Salad, and new wrap to all Coffee Corners	Dining Services
1	Create, train, and implement new Coffee Corner marketing specials	Dining Services
2	Develop new Insight reports with monthly targets and indicators to assist managers with decisions	Dining Services
2	Develop updated break-even analyses with graphs for retail locations based on prior years' data	Dining Services
3	Test biodegradable flatware at UC Food Court	Dining Services
2	Implement biodegradable flatware for Bear on the Run	Dining Services
1	Implement new hours of operation for dinner at Holmes Hall	Dining Services
1	Implement ACT, state awarded chemical company, products in Dining Services operations	Dining Services
1	Phase I: Develop contract with Gallegos Sanitation for the food waste recycling program	Dining Services
2	Phase II: Review food waste recycling program for determination of appropriate vendor	Dining Services
	Include on-line catalogs on the Dining Services SharePoint group for all small wares vendors for departmental use	Dining Services
1	Collaborate with prime vendor in the identification of local source products that can be used by Dining Services to reduce carbon footprint	Dining Services
1	Develop a pilot marketing program for Bear Plans and Dining Dollars to off-campus students at The Grove and Arlington Apartments	Dining Services
2	Phase 1: Pilot program to allow Teaching Assistants & Graduate Assistants to use the Payroll Deduction program for board/retail	Dining Services
2	Phase 2: Allow current Teaching Assistants & Graduate Assistants to use the Payroll Deduction program for board/retail	Dining Services
2	Phase 3: Market to all Teaching Assistants & Graduate Assistants to make them aware of the Payroll Deduction program for board/retail	Dining Services
1	Plan, design, and decorate UC Food Court layout for new fall menu concepts.	Dining Services
2	Test A-1 Organics composting program at Holmes Hall to see if acceptable for summer.	Dining Services
1	Develop a list of campus clients to "market-to-go" (take & bake) catering items.	Dining Services
1	Develop list of Holiday related take & bake items for "market-to-go" program.	Dining Services
1	Develop & Test Recipes for "market-to-go" program over summer 2010.	Dining Services

Priority	Initiative	Area
1	Organize initial meeting with Scheduling & Events in May 2010 to discuss "first impressions and follow-up" with customers to include personalizing confirmations, proposals, creating photo's and photo albums that showcase our UNC Catering events, and coordinating with Scheduling staff to introduce Catering Chef's and Management staff for VIP clients. Implementation plan in place by June 30th, 2011.	Dining Services
1	Create and develop categories for floral arrangements for retail to clients that include: UNC, Theme Buffet arrangements, seasonal, and custom design. Order in flowers, arrange per "set floral arrangement menu" and set-up photo shoots with UNC Photographer by August 15th, 2010. Add to UNC Catering/Scheduling & Events web-site by September 1st, 2010. Utilize resources from Catersource session "Simple Floral and Decor Ideas".	Dining Services
1	Gather information for Departmental Program Review	Dining Services
3	Research methods for incorporating an increased use of Organic and Local food products into standard Dining Services Menus.	Dining Services
3	Write Product specification for all local and organic products and communicate these specifications to current prime vendor as well as potential suppliers.	Dining Services
1	Review aid office procedures as well as other areas of the University where appropriate for HEOA compliance.	Financial Aid
1	Complete office reorganization including filling Registrar/Assoc positions	Registrar
1	Co-curriculum transcript production in collaboration with Student Activities & DOS	Registrar
1	Special Sessions Committee - recommendations to Provost	Registrar
1	Automating transcript comments	Registrar
1	Implement SQL Degree Evaluations (currently working on the old version)	Registrar
1	Collaborate with other offices to identify and code no attends fprevent billing	Registrar
1	Bears MATR/Registrar withdrawal exit procedure	Registrar
2	Collaborate with UCD and CSU regarding CSPH grading process	Registrar
2	Develop communication plan for non registered students during pre-registraion	Registrar
2	Research options for production of e-transcripts and enhance service for students	Registrar
2	Re-code curriculum records in cases of curriculum changes over the years	Registrar
2	Collaborate with Creative Services in establishing Veterans Service web site	Registrar
2	Work collectively with University College on new freshman course reg & pairing of courses	Registrar
2	Collaborate with Academic Scheduling to create a new Scheduling web site	Registrar
2	Analyze & propose changes in endorsement/cert curriculum is tracked in Banner	Registrar
2	Continue to collaborate with other offices and agencies to help students who are considered Unaccompanied Youth or Homeless including: Financial Literacy program/series of classes for IY and CHE FAFSA nights for IY and CHE	Financial Aid
1	Microfridge, safe RFP's	Housing & Residential Education
1	Meet with Hospitality Management program to discuss partnership	Housing & Residential Education
1	Develop emergency planning procedures and strategic preparedness plans for housing during catastrophic events.	Housing & Residential Education
2	Install Wireless Access in Lobbies, Lounges and Plazas	Housing & Residential Education
1	Develop and refine assessment practices	Housing & Residential Education
1	Create position manuals in the main office	Housing & Residential Education
1	Increase cross training of main office staff	Housing & Residential Education
1	Establish additional MOU's with local Churches for emergency housing and preparedness.	Housing & Residential Education
2	Assess Front Desk Operations to meet today's student needs	Housing & Residential Education
1	Make decisions on new RLCs and Themed Communities	Housing & Residential Education
1	Install Xtender program so that Spring 2010 student files will no longer need to be on paper	Housing & Residential Education

Goal 6: Ensure EMSA facilities meet current and future needs of the campus and its constituents and provide recommendations for enhancement.

Priority	Initiative	Area
2	Install assisted belay devices in the CRC climbing wall	Campus Recreation
1	Develop an outdoor equipment gear shop in the CRC.	Campus Recreation
1	Paint CRC running track railings.	Campus Recreation
1	Paint CRC weight room walls.	Campus Recreation
1	Install a new floor in the climbing wall.	Campus Recreation
2	Create "Club Sports Corner" in the Campus Recreation Center	Campus Recreation
1	Implement surveillance cameras throughout the Campus Recreation Center.	Campus Recreation
1	Conduct quarterly internal Safety & Sanitation inspections	Dining Services
1	Purchase Electrical Food Buffet Warmers with Sneeze Guards for the UC Food Court "Heat is On!" station	Dining Services
1	Purchase two warmers for new fried products for Concessions don't know need to ask Jan	Dining Services
1	Add Panini grills to the UC Food Court at lunch for the "Heat is On!" station	Dining Services
1	Continue to monitor TK roof repairs for lingering issues	Dining Services
2	Add verbiage to promote the purchase of Energy Star rated electrical appliances/food service equipment when applicable	Dining Services

Priority	Initiative	Area
1	Complete Taco Bell Refresh	Dining Services
1	Initiate Program Review for departmental standards and policies	Dining Services
1	Install 15 new Dining Dollars card readers on Pepsi machines.	Dining Services
1	Paint Tobey-Kendel Dining Room interior utilizing new, up-to-date colors.	Dining Services
1	Design, develop, implement, and open a campus convenience store in the University Center	Dining Services
	Phase I: Program verification/schematic design/ design development	Dining Services
	Phase II: Code review	Dining Services
	Phase III: Construction documents	Dining Services
	Phase IV: Start construction of store	Dining Services
1	Coordinate interior renovation of Roudebush Cottage for Veteran's Services Office	Housing & Residential Education
2	Custodial Break Room Upgrades	Housing & Residential Education
2	Install TV Interface with HDMI Connections	Housing & Residential Education
1	Purchase New Student Vacuums for Front Desks	Housing & Residential Education
1	Purchase Mattresses for Harrison South Wing & Wiebking	Housing & Residential Education
1	Complete Harrison South Tower Student Room Renovation	Housing & Residential Education
1	Install Surveillance Cameras on Residence Hall Entrances - Phase 1	Housing & Residential Education
1	Install Wireless in Lobbies, Lounges and Plazas	Housing & Residential Education
1	Install Wireless in Harrison Central Areas and South Wing Floor Lounges	Housing & Residential Education
1	Improve Wireless Coverage in Turner Hall	Housing & Residential Education
1	Renovate FIR and HD Apartment Bathrooms in Harrison	Housing & Residential Education
1	Create New FIR Apartment in Wiebking Hall by renovating units 110 / 112	Housing & Residential Education
2	Determine a solution for flooding at the Snyder NE Entrance	Housing & Residential Education
1	Replace exterior doors & frames at Presidents Row & TK	Housing & Residential Education
1	Complete Phase II of the Turner Renovation	Housing & Residential Education
1	Construct Student Kitchen & Gameroom in Harrison	Housing & Residential Education
1	Paint UA Railings & Stairs	Housing & Residential Education
2	Abate University Apartment Tunnels to prepare for Heating System Upgrades	Housing & Residential Education
3	Paint Exterior of Buildings at Old Man Mountain	Housing & Residential Education
2	Upgrade High Voltage Electrical System / Transformers at University Apartments	Housing & Residential Education
2	Cotinue on with remodel and de-cluttering of aid office - phase III	Financial Aid

Goal 7: Enhance and strengthen the climate of diversity and inclusiveness.

Priority	Initiative	Area
1	Increase programming efforts in non-traditional Intramural Sports and activities.	Campus Recreation
1	Design and enhance menus for 2010 - 2011 that meet the diverse tastes and ensure inclusiveness of all cultural representations within the UNC community.	Dining Services
1	Offer a Hawaiian station at Taste of UNC	Dining Services
1	Re-evaluate Waste Not program in conjunction with Bear Hugs organization for continued participation	Dining Services
1	Evaluate possibility of adding Tobey-Kendel to the Waste Not program in conjunction with Bear Hugs organization	Dining Services
2	Investigate possibility of utilizing student written cookbook to identify potential menu items for The DASH	Dining Services
1	Increase Vegetarian Entrée Options by collaborating with UNC student, faculty and staff during National Vegetarian Awareness Month	Dining Services
1	Work with NAK to provide a Latino Faculty and Staff Appreciation dinner	Dining Services
1	Catering to collaborate with the Daniels Fund event	Dining Services
1	Catering to collaborate with the Student Success Reception with the Dean of Students	Dining Services
1	Catering to collaborate with NAK for the yearly Carnival	Dining Services
1	Catering to collaborate with the Lunar New Year committee	Dining Services
1	Catering to collaborate with the Alumni Association/Foundation for Events (Gala, BBQ Oct 16, UCCC)	Dining Services
1	Concessions and Catering to collaborate with the Homecoming and Graduation committees	Dining Services
1	Coffee Corner at Michener collaborate with UNC for Bike to Work Day	Dining Services
1	Update Jewish holiday menu offerings utilizing student input	Dining Services
1	Create a pet policy for service animals in Res Halls	Housing & Residential Education
1	Investigate database for all student staff recruitment positions	Housing & Residential Education
2	Post social justice and diversity teaching tools on the Diversity Mentor website for use by campus partners and mentors.	Housing & Residential Education
1	Bring a Diversity Trainer or speaker to Campus	Housing & Residential Education

Priority	Initiative	Area
2	Research an inner-faith LLC through other campuses, and campus partners	Housing & Residential Education
1	Implement the 2nd Year Diversity Mentor curriculum	Housing & Residential Education
1	Recruit a more diverse professional and student staff	Housing & Residential Education
1	Develop materials for Veteran's Services Office	Registrar
1	Rework FERPA Bookmarks for Campus	Registrar

Goal 8: Foster an environment that provides a positive, enriching, and stimulating student life experience with a continued focus on student success.

Priority	Initiative	Area
1	Provide a variety of Outdoor Pursuits trips.	Campus Recreation
1	Implement an Outdoor Pursuits equipment checkout gear shop in the CRC.	Campus Recreation
1	Provide educational workshops through the Outdoor Pursuits program.	Campus Recreation
1	Implement UNC Blue Cruiser Bike Program.	Campus Recreation
2	Implement a Club Sports reward program in order to encourage support and attendance between clubs.	Campus Recreation
1	Participate in Homecoming's Bear Central	Dining Services
2	Include one weekly "Featured Item of the Week" on UNC Today.	Dining Services
1	Conduct monthly Student Supervisor Advisory Council meetings	Dining Services
1	Incorporate vendors for food and beverage give-a ways at Taste of UNC	Dining Services
3	Participate in UNC Athletic Department Women's Walk	Dining Services
1	Provide daily menus on the VIOP phones in the residence halls	Dining Services
1	Provide Culinary Demonstrations to Dietetic students in their Food Lab classes held in Gunter	Dining Services
1	Plan Taste of UNC event in conjunction with Bear Fest and Convocation.	Dining Services
1	Develop Culinary Demonstrations Series for 2010-2011 school year to create a positive, enriching and stimulating dining experience for customers.	Dining Services
1	Participate in university Winter Welcome Week	Dining Services
2	Implement "Bear Bucks" student appreciation/recognition certificates (internal)	Financial Aid
1	Assess and enhance leadership opportunities offered through RHA and NRHH to expand leadership roles	Housing & Residential Education
1	Develop an outline for FIR presenting an Academic Seminar with Classroom Q&A focus	Housing & Residential Education
1	Prepare open house for Turner Hall	Housing & Residential Education
1	Develop and implement a student staff internship program	Housing & Residential Education
1	Implement new leadership certification program - phase 1	Housing & Residential Education
1	Provide Spring Break Service opportunities to residence hall students and enhance the service opportunities for local options.	Housing & Residential Education
1	Investigate student leadership conference hosted by Housing & Residential Education	Housing & Residential Education
1	Provide expanded service opportunities for students in the Greeley community through projects sponsored by RHA and NRHH	Housing & Residential Education
1	Implement a new Leadership Resource Area	Housing & Residential Education
1	Add one additional FIR to Wiebking Hall	Housing & Residential Education
1	Add Technology to the Business Residential Learning Community	Housing & Residential Education
1	Review and revise student governance policies for RHA and community councils	Housing & Residential Education
1	Provide timely VoIP updates to Students to increase campus awareness of activities/events	Housing & Residential Education
2	RHA Web Calendar creation to inform students of programs and events	Housing & Residential Education

Goal 9: Provide a challenging and rewarding environment for all staff while promoting training to enrich their knowledge and expertise, thereby enhancing their effectiveness and career development.

Priority	Initiative	Area
1	Develop and implement building supervisor candidate workshops.	Campus Recreation
1	Implement scholarship program for student fitness staff to obtain continuing education credits and new certifications.	Campus Recreation
1	Join the Association of Outdoor Recreation and Education (AORE).	Campus Recreation
1	Implement new Employee Appreciation and Engagement program and activities	Dining Services
2	Utilize clicker training for all opening for classified employees	Dining Services
1	Participate in two-year food service focus group regarding Safety in the Workplace for Pinnacol Assurance	Dining Services
3	Have a Dining Services representative on PASC	Dining Services
2	Design and test a podcasting pilot training program for student employees	Dining Services
2	Provide opportunity for Cooks to work with Professional Chefs through partnership with ACF and CFA Scholarship Awards	Dining Services
1	Adjust Tobey Kendel Kitchen Brigade system and provide training to positions on responsibilities	Dining Services
1	Conduct an emergency "Mock Fire" exercise in conjunction with Residential Ed, EHS and Facilities	Dining Services
1	Monitor staff's progression in light of aid office reorganization.	Financial Aid

Priority	Initiative	Area
1	Improve existing or develop a new year round calendar for HDs	Housing & Residential Education
1	Develop a RA Class Syllabus with learning outcomes to be used on a year round basis	Housing & Residential Education
1	Develop curriculum guides/learning outcomes for RA spring training	Housing & Residential Education
1	Develop Blackboard Training Modules for Hall / Desk Staff	Housing & Residential Education
2	Develop a comprehensive staff recognition program	Housing & Residential Education
1	Develop the Faculty in Residence website to showcase one FIR per month. Include an archive to show past FIR experiences	Housing & Residential Education
1	Designated FT staff complete Insight report training	Housing & Residential Education
1	Consider a separate but consecutive selection process for Living Learning RAs	Housing & Residential Education
2	Improve and enhance custodial training program utilizing the latest technology & Campus Resources.	Housing & Residential Education
2	Encourage Staff participation in workshops on and off campus	Housing & Residential Education
2	Registrar staff member on PASC	Registrar
2	Veteran Services hosting a FASFA work day in collaboration with Fin Aid	Registrar

Goal 10: Create community alliances with local schools, community colleges, businesses, government and social agencies to advance the educational, intellectual, artistic, civic, cultural and economic aspirations of our surrounding communities.

Priority	Initiative	Area
2	Develop a collaborative partnership with the City of Evans regarding the use of intramural officials.	Campus Recreation
2	Host the IAABO High School Basketball officiating certification course.	Campus Recreation
2	Provide Group Fitness Instructors for Greeley school programs.	Campus Recreation
1	Work collaboratively with on campus groups interested in finding outlets for out of date foods, dented cans and other perishable products that may be useful to in need populations within the community	Dining Services
1	Oversee and coordinate plans for Homecoming's Bear Central food vendors and Beer Garden	Dining Services
1	UNC will be an ACF Approved Certification Practical Testing Site AY '10	Dining Services
2	Collaborate with District 6 Student Round Table groups	Dining Services
1	Conduct Child and Parent cooking/nutrition classes in conjunction with District 6 as part of the districts after school programming.	Dining Services
3	Contact Greeley School District to offer trainings for Twenty-First Century Grant program	Dining Services
2	Test potential implementation of a salad bar concept for the Senior Nutrition program	Dining Services
1	Collaborate with District 6 Pathways Project Task Force	Dining Services
2	Conduct Culinary Demonstration for Northridge High School ProStart program	
2	Participate in the planning and execution of a Farmers' Market on campus in conjunction with Housing and Residential Education	Dining Services
1	Develop special menu and provide catered meal to Daniels Fund Welcome Reception	Dining Services
1	Research the feasibility of UNC Catering participating with a Kid's Place fundraiser in a Greeley restaurant Iron Chef/Top Chef	Dining Services
1	Participate in the Feast in the Field event at the Denver Botanic Gardens at Chatfield/supply UNC material (water bottles) to VIP attendees.	Dining Services
1	Participate in Kids Place Fundraiser/Top Chef	Dining Services
1	Research the Feasibility of adding UNC Catering as a preferred caterer for the Union Colony Civic Center (which includes various other City buildings).	Dining Services
2	UNC Catering to provide food and beverage for off-site NCMC fundraiser	Dining Services
2	UNC Catering to provide food and beverage for Westridge Therapy	Dining Services
2	Collaborate with PVA for "People at Work" themed Community Event	Dining Services
1	Collaborate with the "STE Bear Hug" group to implement a "Waste Not" program	Dining Services
2	Continue to increase our Americorps Service Learning slots (currently at 35 per year).	Financial Aid
2	Re-introduce our employer training.	Financial Aid
2	Continue to collaborate with other offices and agencies to help students who are considered Unaccompanied Youth or Homeless including: Financial Literacy program/series of classes for IY and CHE FAFSA nights for IY and CHE	Financial Aid
2	Continue to work with non-profit agencies to increase the number of off campus work study opportunities	Financial Aid
2	Increase number of service days for all staff	Housing & Residential Education
2	Investigate ways to partner with ROTC to support students (Scholarship, Lead On)	Housing & Residential Education
3	Support Student Leaders in preparing bid to Host IACURH, a regional student leader conference.	Housing & Residential Education